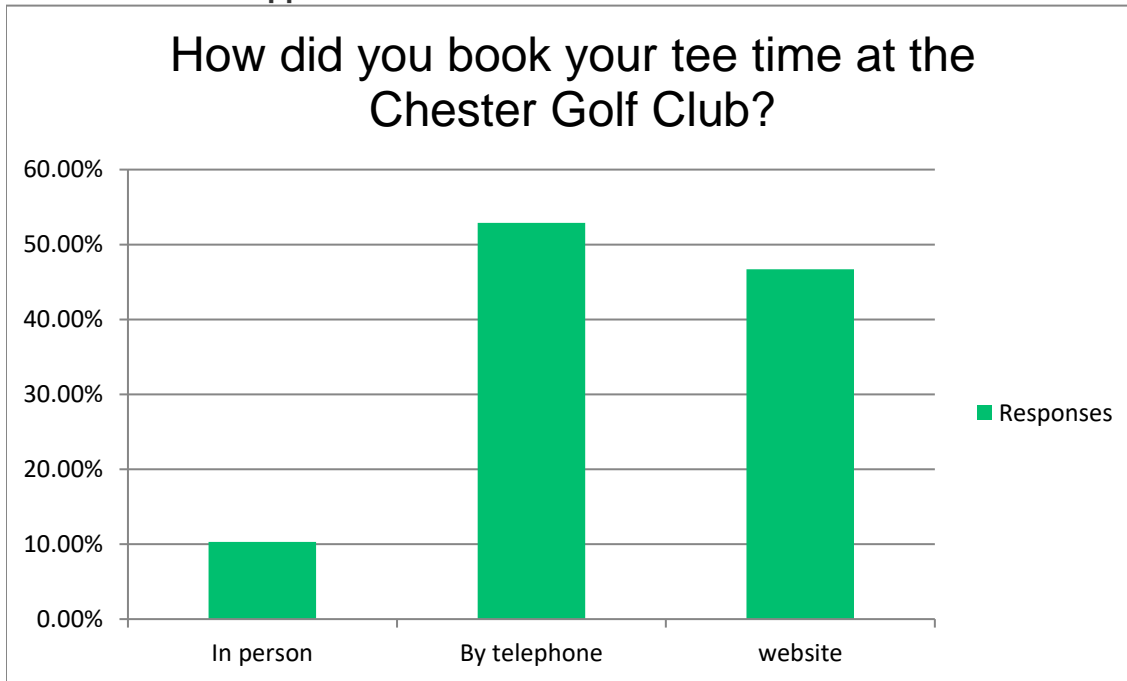


Chester Golf Club Green Fee Guest Survey

How did you book your tee time at the Chester Golf Club?

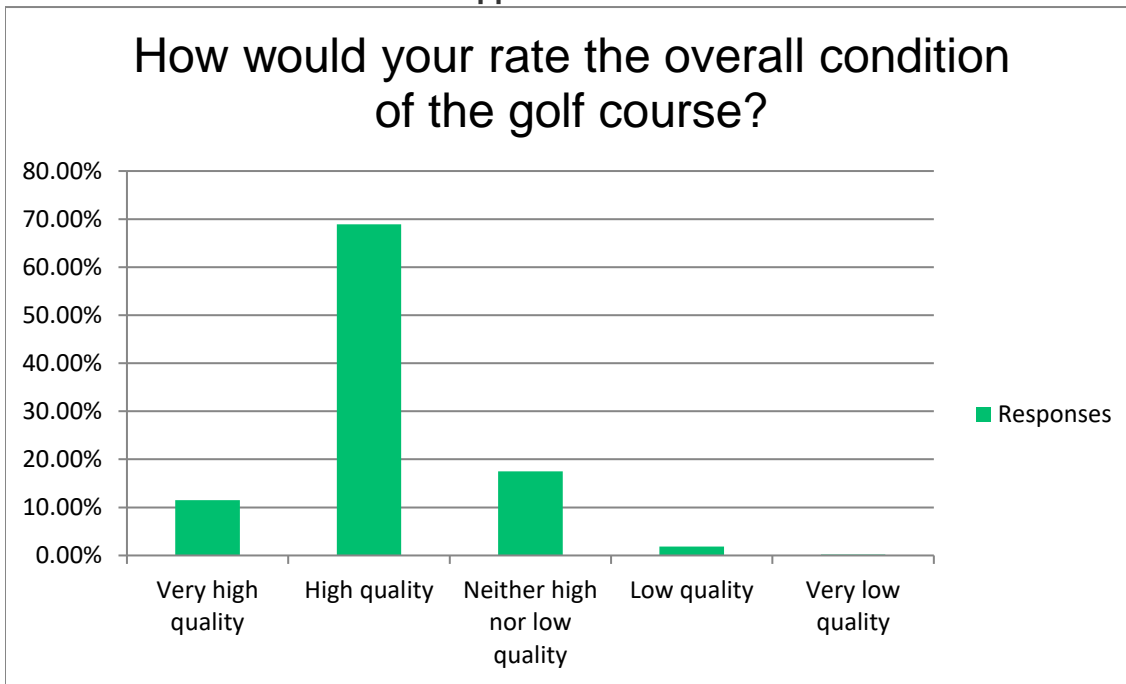
Answer Choices	Responses	
In person	10.29%	50
By telephone	52.88%	257
website	46.71%	227
Answered		486
Skipped		6



Chester Golf Club Green Fee Guest Survey

How would you rate the overall condition of the golf course?

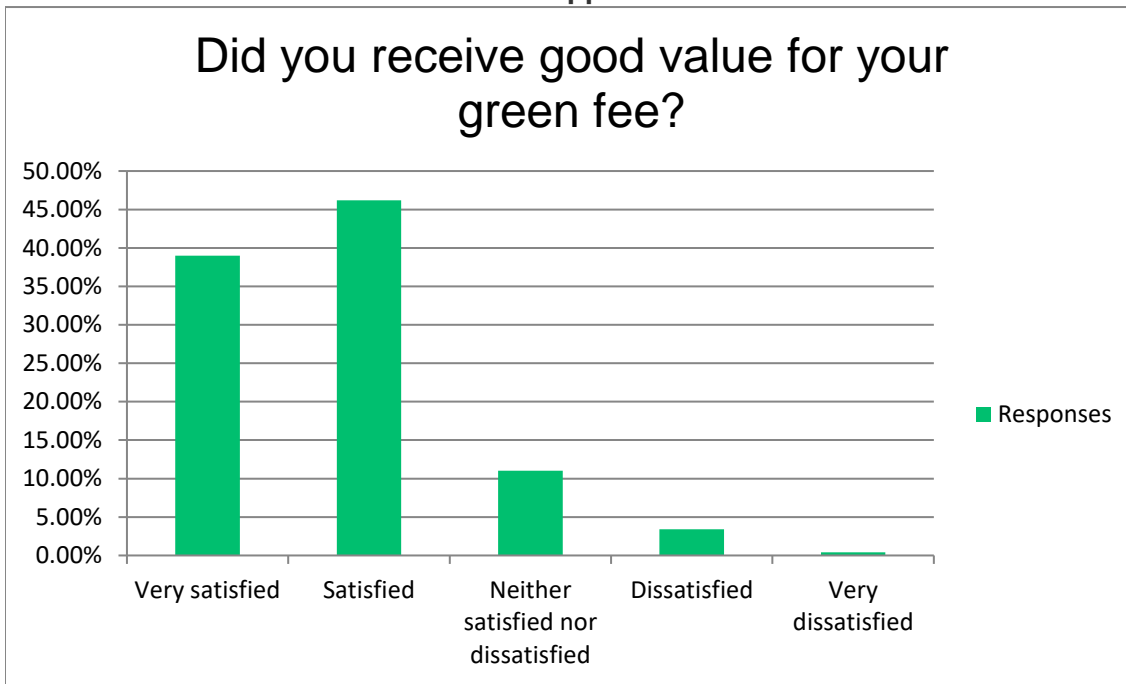
Answer Choices	Responses	
Very high quality	11.52%	56
High quality	68.93%	335
Neither high nor low quality	17.49%	85
Low quality	1.85%	9
Very low quality	0.21%	1
Answered		486
Skipped		6



Chester Golf Club Green Fee Guest Survey

Did you receive good value for your green fee?

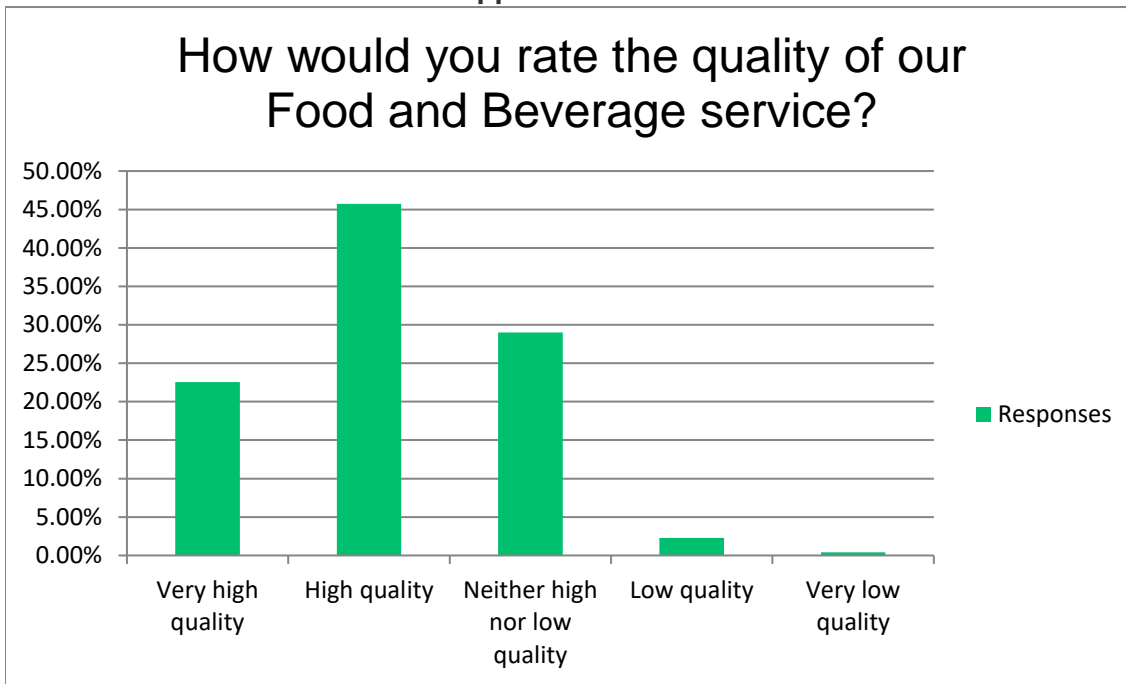
Answer Choices	Responses	
Very satisfied	38.98%	184
Satisfied	46.19%	218
Neither satisfied nor dissatisfied	11.02%	52
Dissatisfied	3.39%	16
Very dissatisfied	0.42%	2
	Answered	472
	Skipped	20



Chester Golf Club Green Fee Guest Survey

How would you rate the quality of our Food and Beverage service?

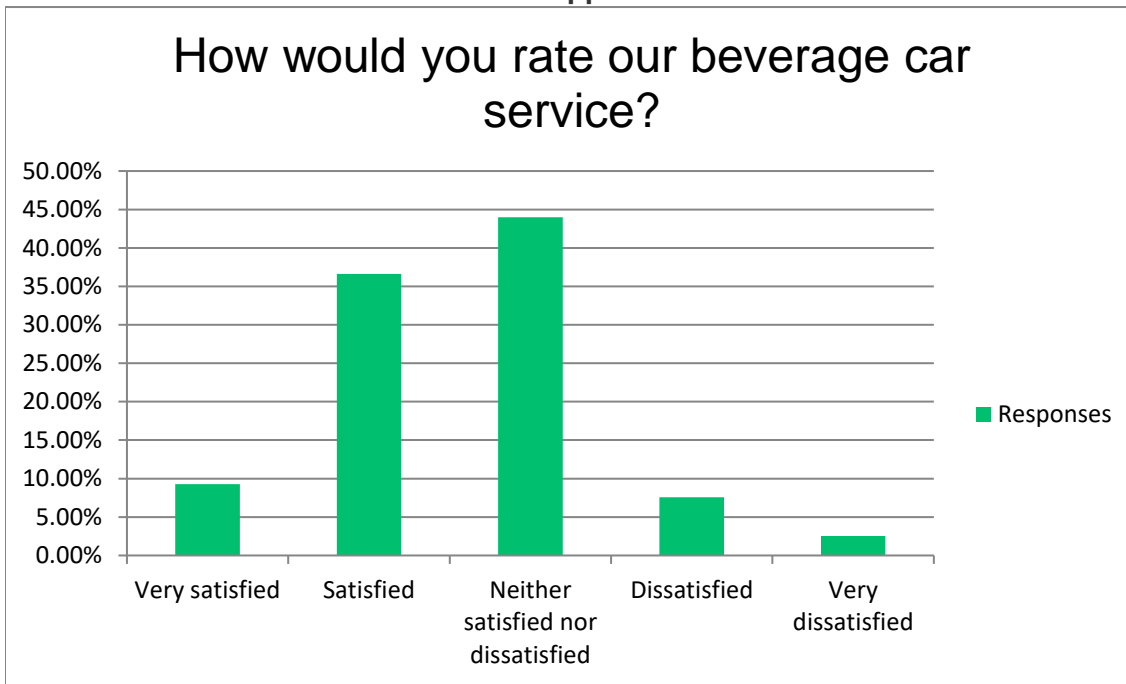
Answer Choices	Responses	
Very high quality	22.55%	108
High quality	45.72%	219
Neither high nor low quality	29.02%	139
Low quality	2.30%	11
Very low quality	0.42%	2
	Answered	479
	Skipped	13



Chester Golf Club Green Fee Guest Survey

How would you rate our beverage car service?

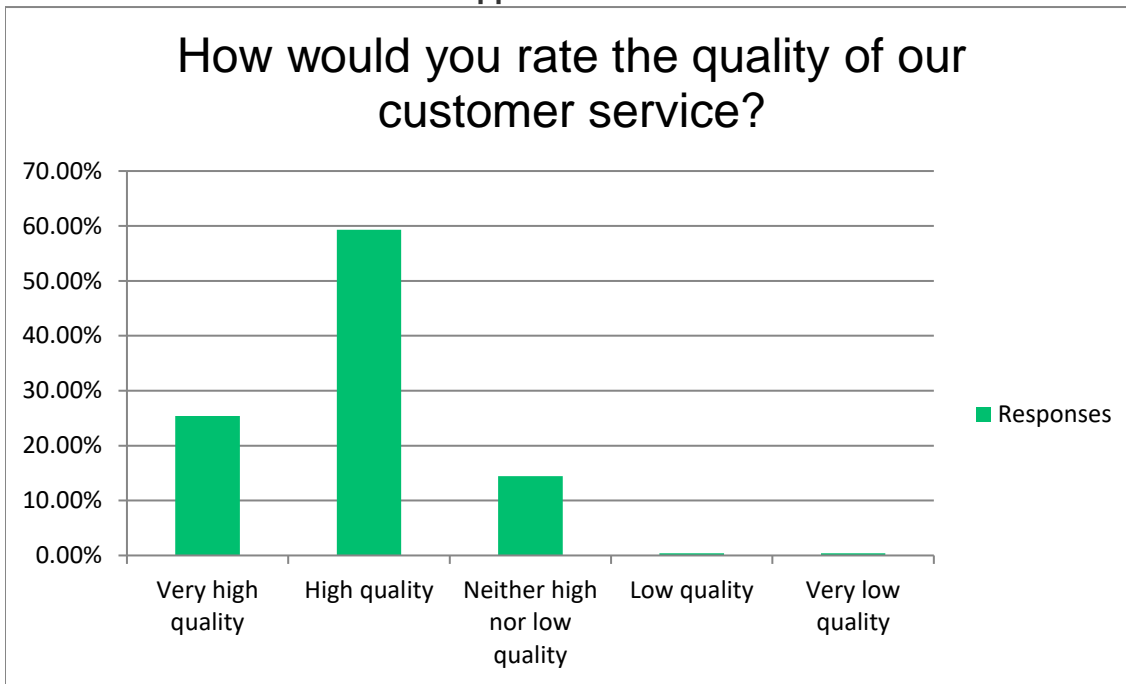
Answer Choices	Responses	
Very satisfied	9.26%	44
Satisfied	36.63%	174
Neither satisfied nor dissatisfied	44.00%	209
Dissatisfied	7.58%	36
Very dissatisfied	2.53%	12
	Answered	475
	Skipped	17



Chester Golf Club Green Fee Guest Survey

How would you rate the quality of our customer service?

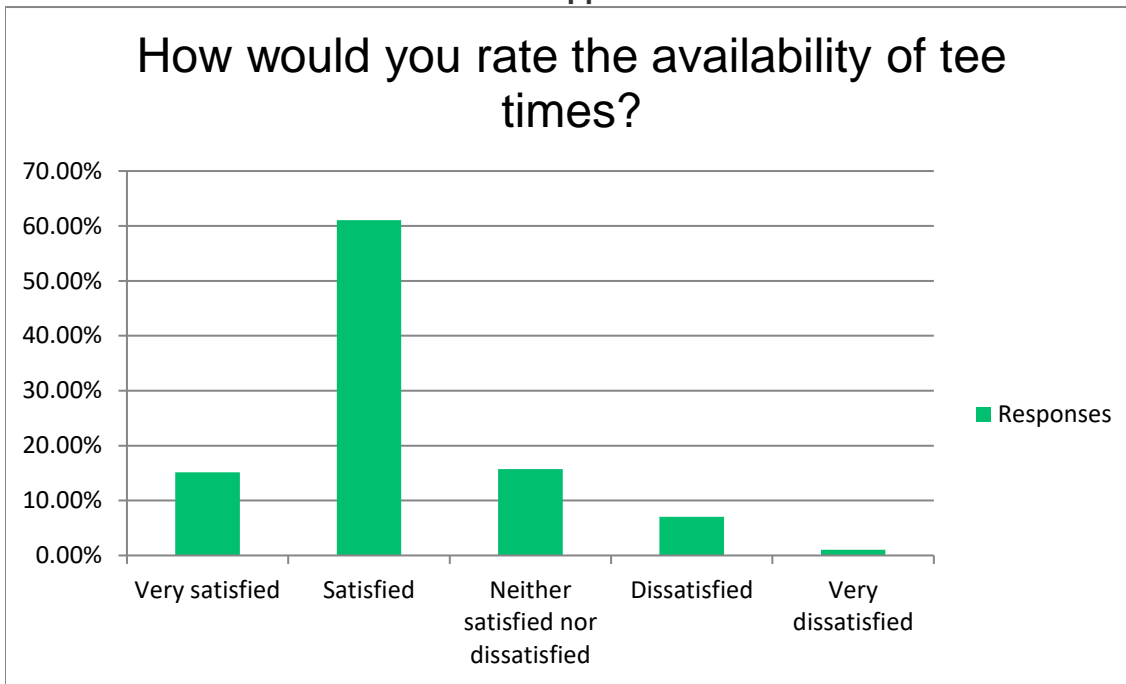
Answer Choices	Responses	
Very high quality	25.41%	123
High quality	59.30%	287
Neither high nor low quality	14.46%	70
Low quality	0.41%	2
Very low quality	0.41%	2
	Answered	484
	Skipped	8



Chester Golf Club Green Fee Guest Survey

How would you rate the availability of tee times?

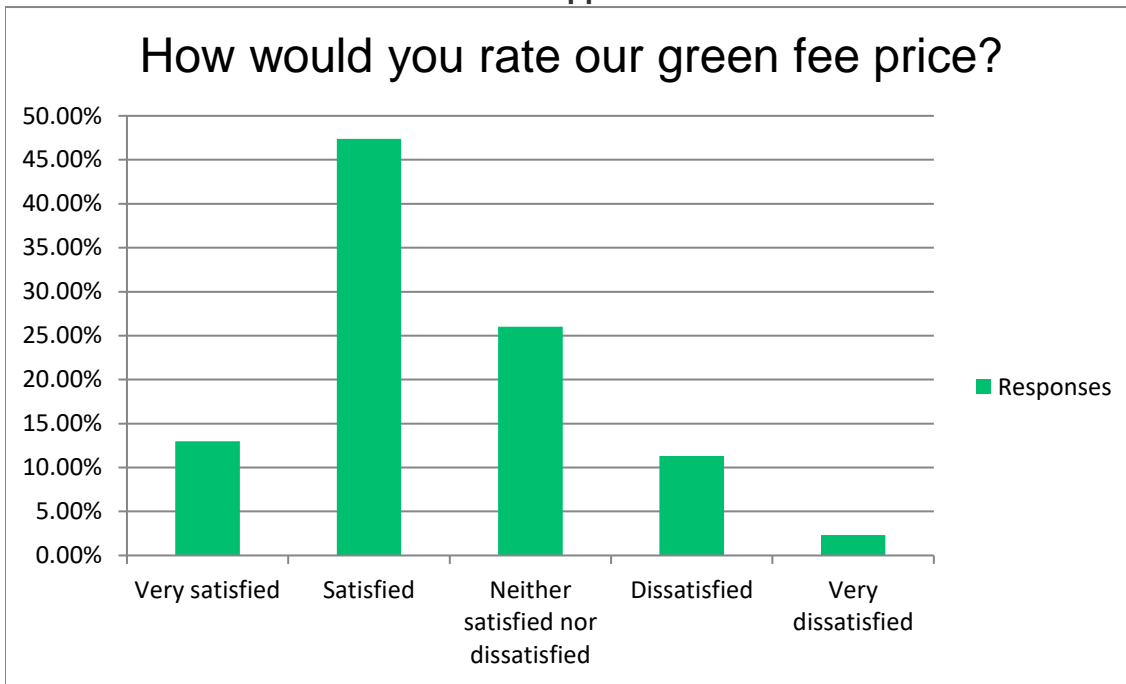
Answer Choices	Responses	
Very satisfied	15.11%	73
Satisfied	61.08%	295
Neither satisfied nor dissatisfied	15.73%	76
Dissatisfied	7.04%	34
Very dissatisfied	1.04%	5
Answered		483
Skipped		9



Chester Golf Club Green Fee Guest Survey

How would you rate our green fee price?

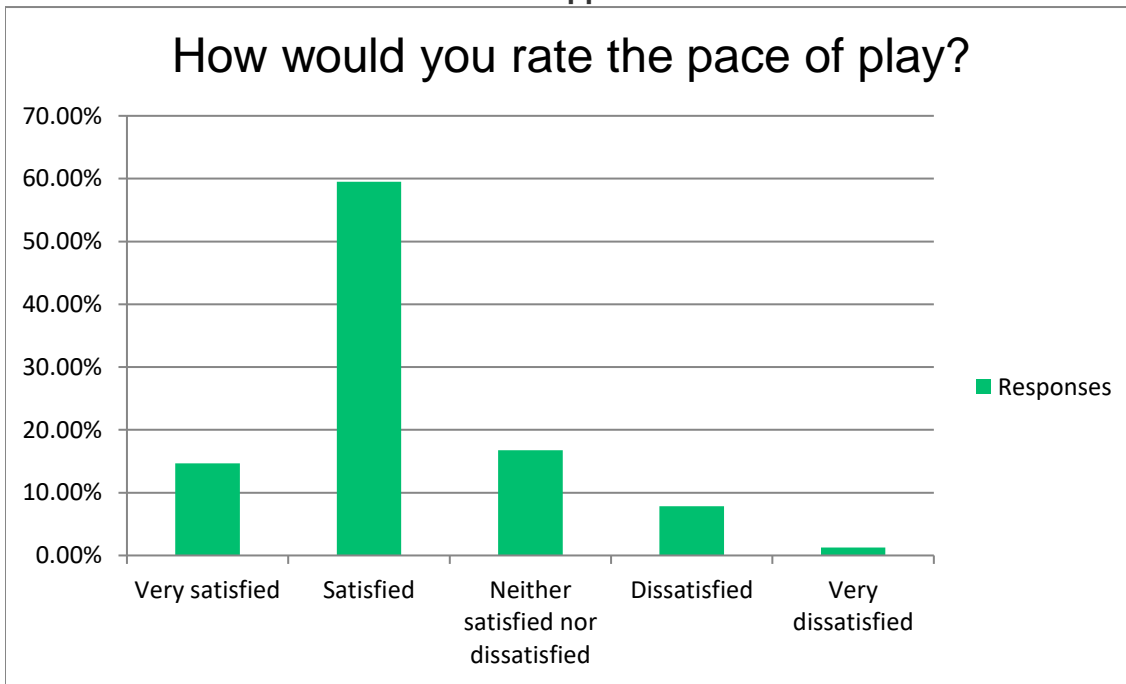
Answer Choices	Responses	
Very satisfied	13.00%	62
Satisfied	47.38%	226
Neither satisfied nor dissatisfied	26.00%	124
Dissatisfied	11.32%	54
Very dissatisfied	2.31%	11
Answered		477
Skipped		15



Chester Golf Club Green Fee Guest Survey

How would you rate the pace of play?

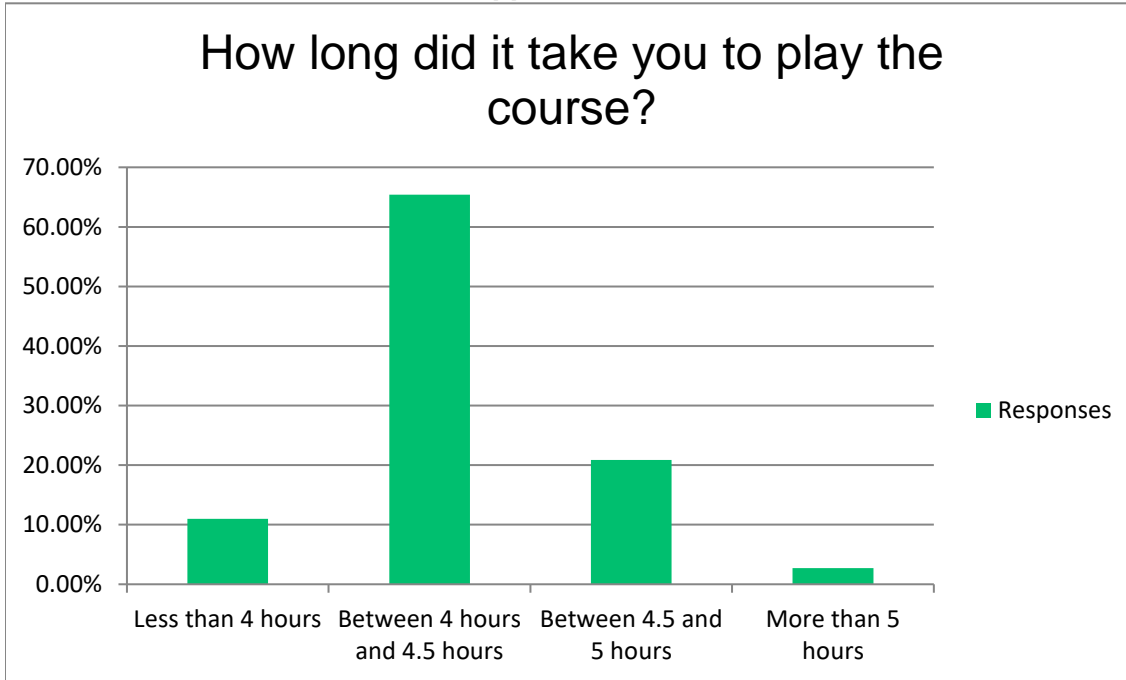
Answer Choices	Responses	
Very satisfied	14.67%	71
Satisfied	59.50%	288
Neither satisfied nor dissatisfied	16.74%	81
Dissatisfied	7.85%	38
Very dissatisfied	1.24%	6
Answered	484	
Skipped	8	



Chester Golf Club Green Fee Guest Survey

How long did it take you to play the course?

Answer Choices	Responses	
Less than 4 hours	10.97%	52
Between 4 hours and 4.5 hours	65.40%	310
Between 4.5 and 5 hours	20.89%	99
More than 5 hours	2.74%	13
	Answered	474
	Skipped	18



Chester Golf Club Green Fee Guest Survey

Would you like to share any comments on your experience at our club ?

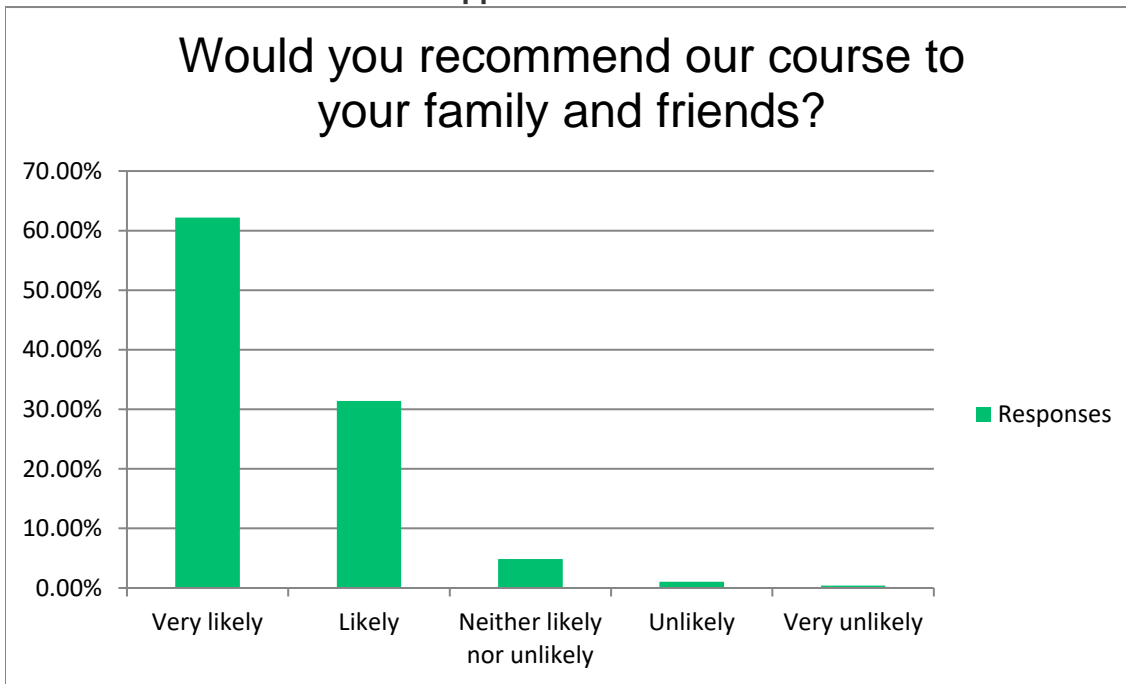
Answered 261

Skipped 231

Chester Golf Club Green Fee Guest Survey

Would you recommend our course to your family and friends?

Answer Choices	Responses	
Very likely	62.21%	293
Likely	31.42%	148
Neither likely nor unlikely	4.88%	23
Unlikely	1.06%	5
Very unlikely	0.42%	2
Answered	471	
Skipped	21	



Chester Golf Club Green Fee Guest Survey

Would you like to receive notices of green fee discounts or promotions?

Answer Choices	Responses	
Yes	74.07%	357
No	25.93%	125
Answered		482
Skipped		10

