

Chester Golf Club Membership Survey

What is your first name?

Answered 250

Skipped 72

Chester Golf Club Membership Survey

What is your last name?

Answered 249

Skipped 73

Chester Golf Club Membership Survey

What is your street address?

Answered **236**

Skipped **86**

Chester Golf Club Membership Survey
What is the best telephone number to reach you?

Answered	238
Skipped	84

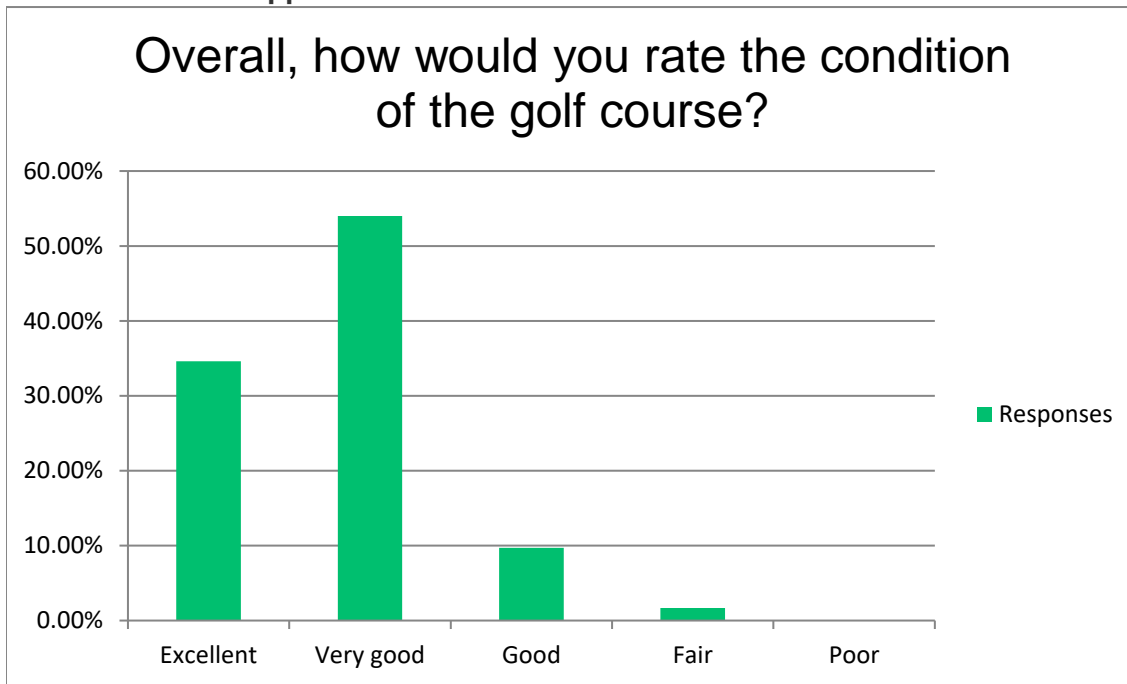
Chester Golf Club Membership Survey
What is the best e-mail address to reach you?

Answered	238
Skipped	84

Chester Golf Club Membership Survey

Overall, how would you rate the condition of the golf course?

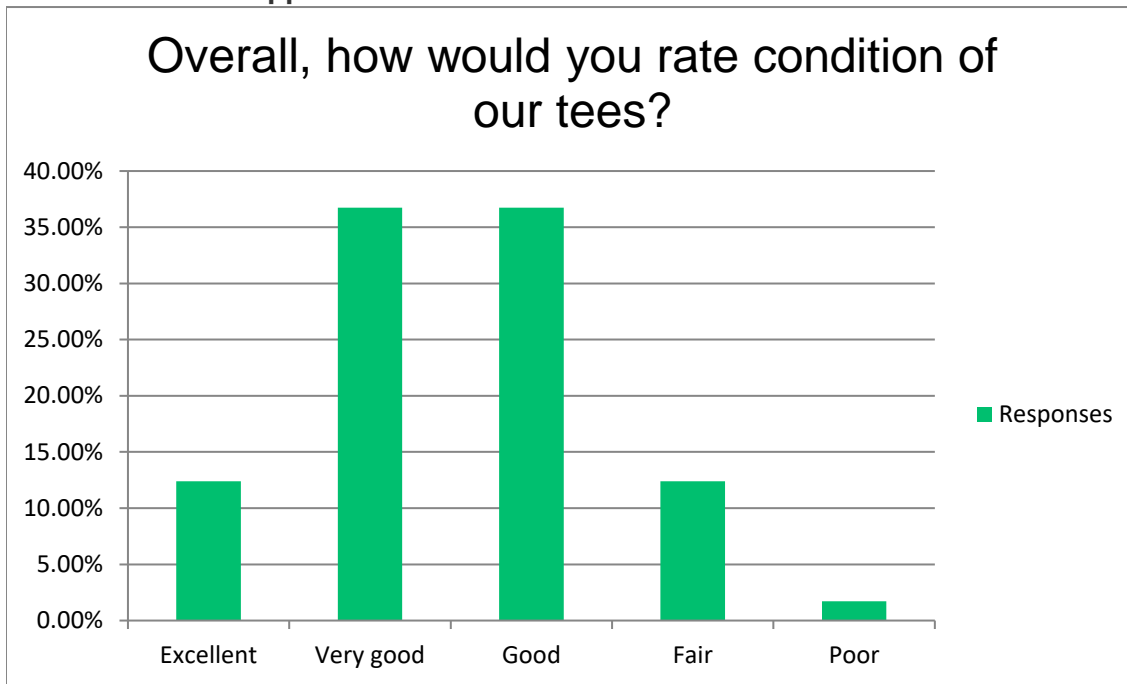
Answer Choices	Responses	
Excellent	34.60%	82
Very good	54.01%	128
Good	9.70%	23
Fair	1.69%	4
Poor	0.00%	0
Answered	237	
Skipped	85	



Chester Golf Club Membership Survey

Overall, how would you rate condition of our tees?

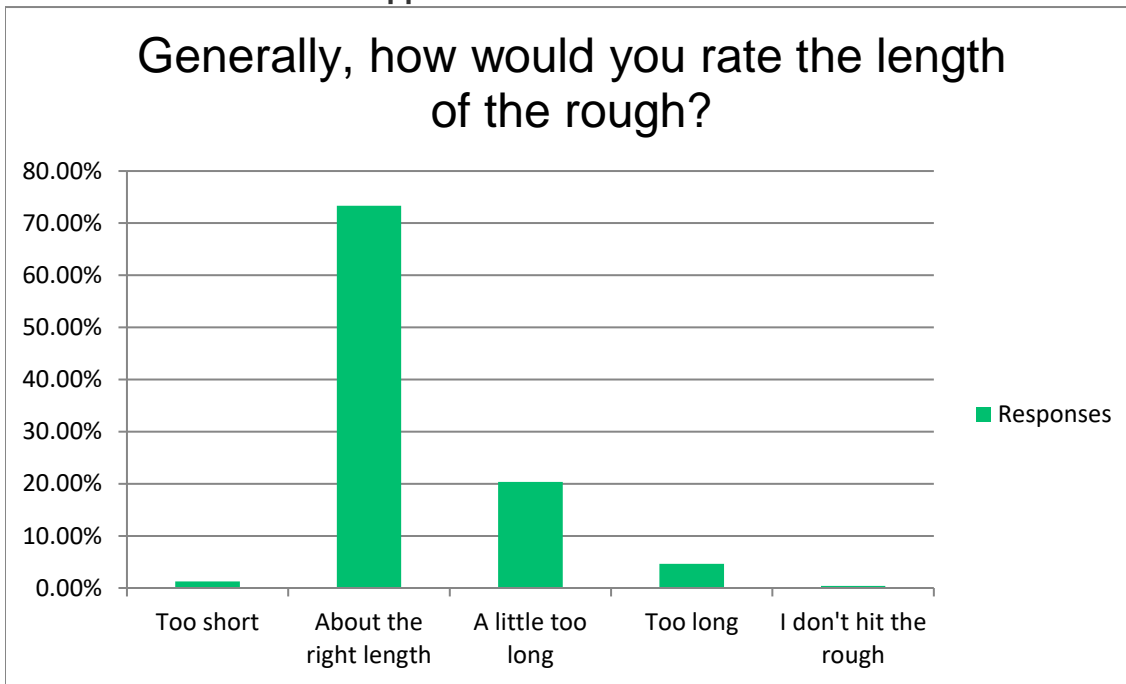
Answer Choices	Responses	
Excellent	12.39%	29
Very good	36.75%	86
Good	36.75%	86
Fair	12.39%	29
Poor	1.71%	4
Answered	234	
Skipped	88	



Chester Golf Club Membership Survey

Generally, how would you rate the length of the rough?

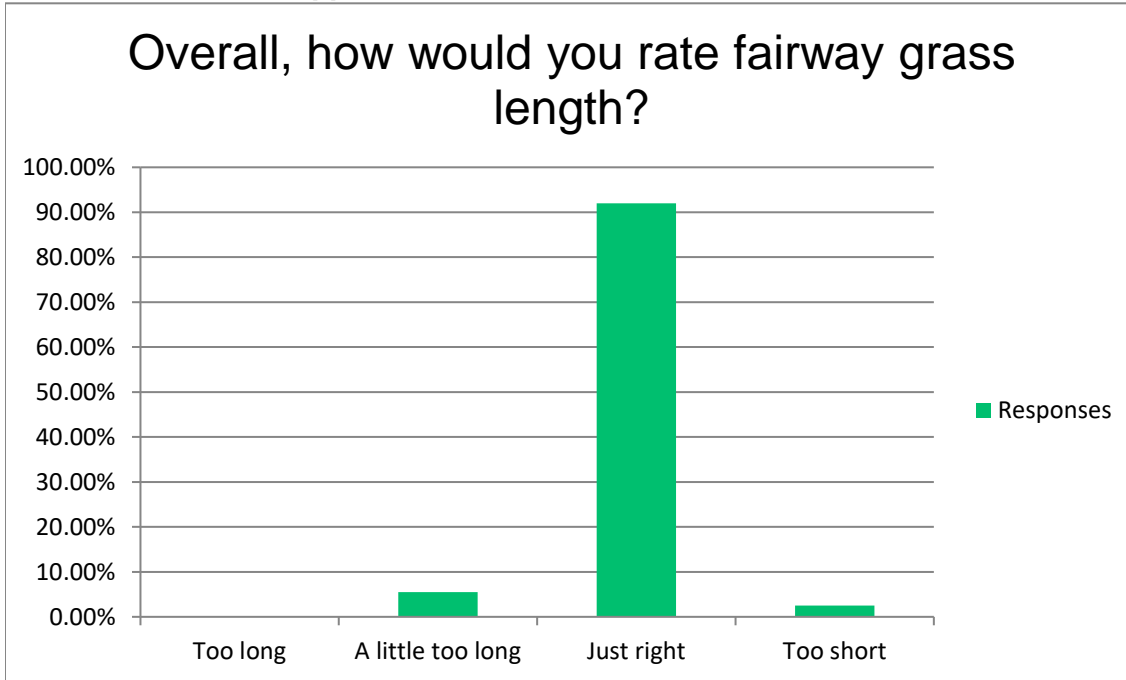
Answer Choices	Responses	
Too short	1.27%	3
About the right length	73.31%	173
A little too long	20.34%	48
Too long	4.66%	11
I don't hit the rough	0.42%	1
	Answered	236
	Skipped	86



Chester Golf Club Membership Survey

Overall, how would you rate fairway grass length?

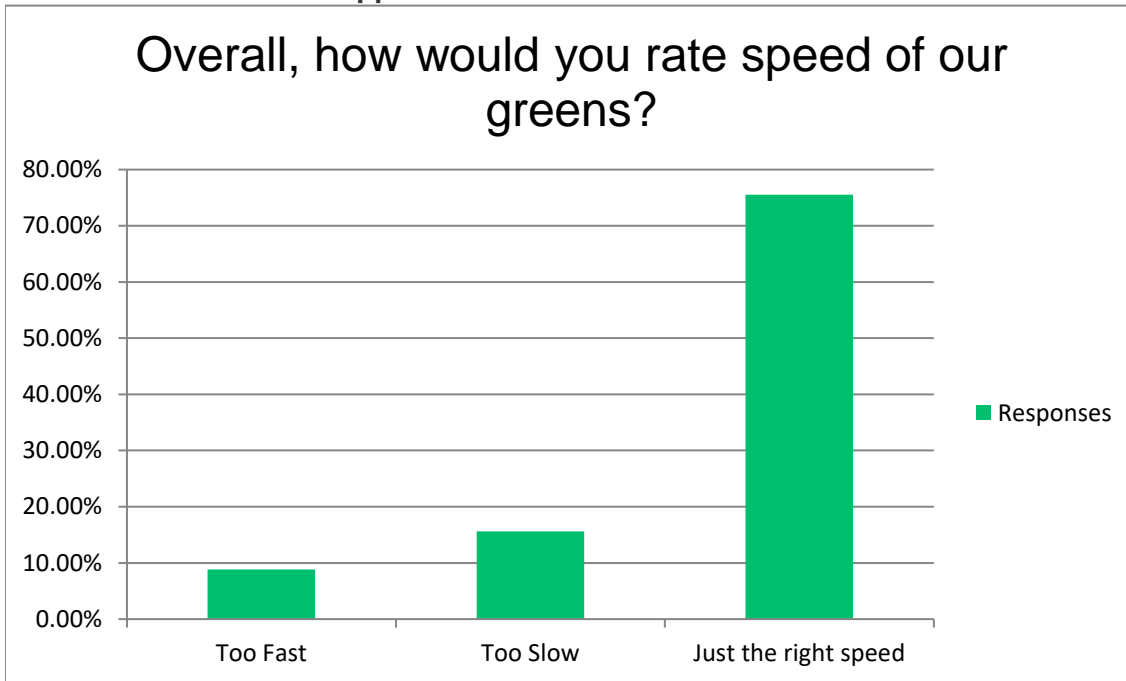
Answer Choices	Responses	
Too long	0.00%	0
A little too long	5.49%	13
Just right	91.98%	218
Too short	2.53%	6
Answered		237
Skipped		85



Chester Golf Club Membership Survey

Overall, how would you rate speed of our greens?

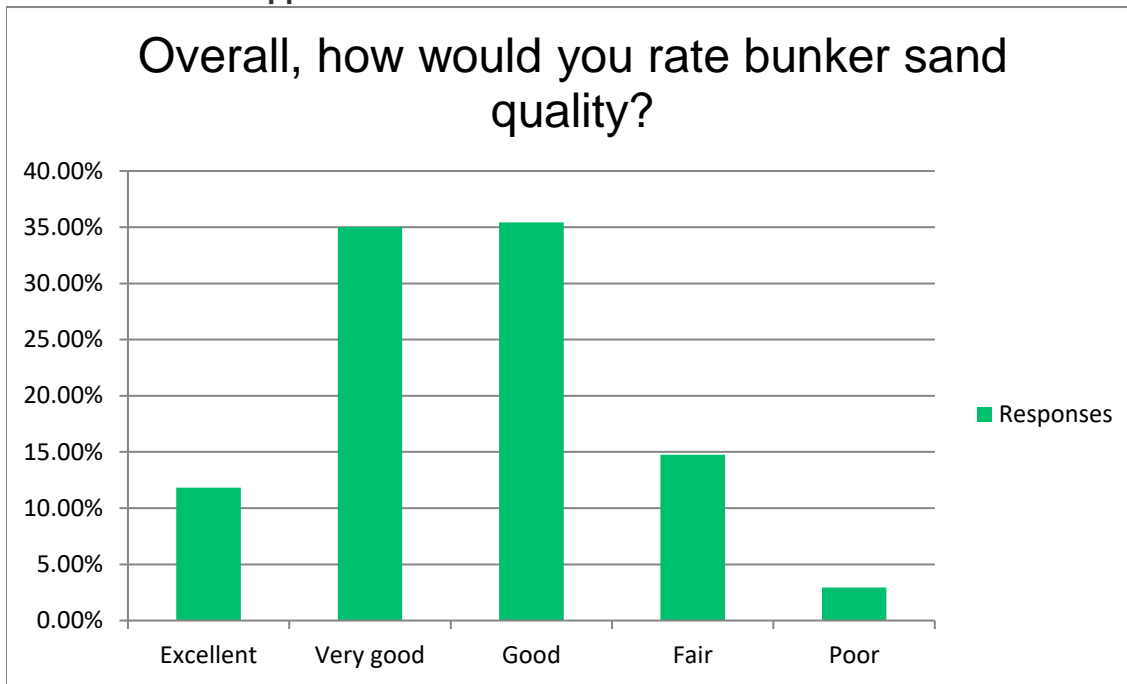
Answer Choices	Responses	
Too Fast	8.86%	21
Too Slow	15.61%	37
Just the right speed	75.53%	179
Answered		237
Skipped		85



Chester Golf Club Membership Survey

Overall, how would you rate bunker sand quality?

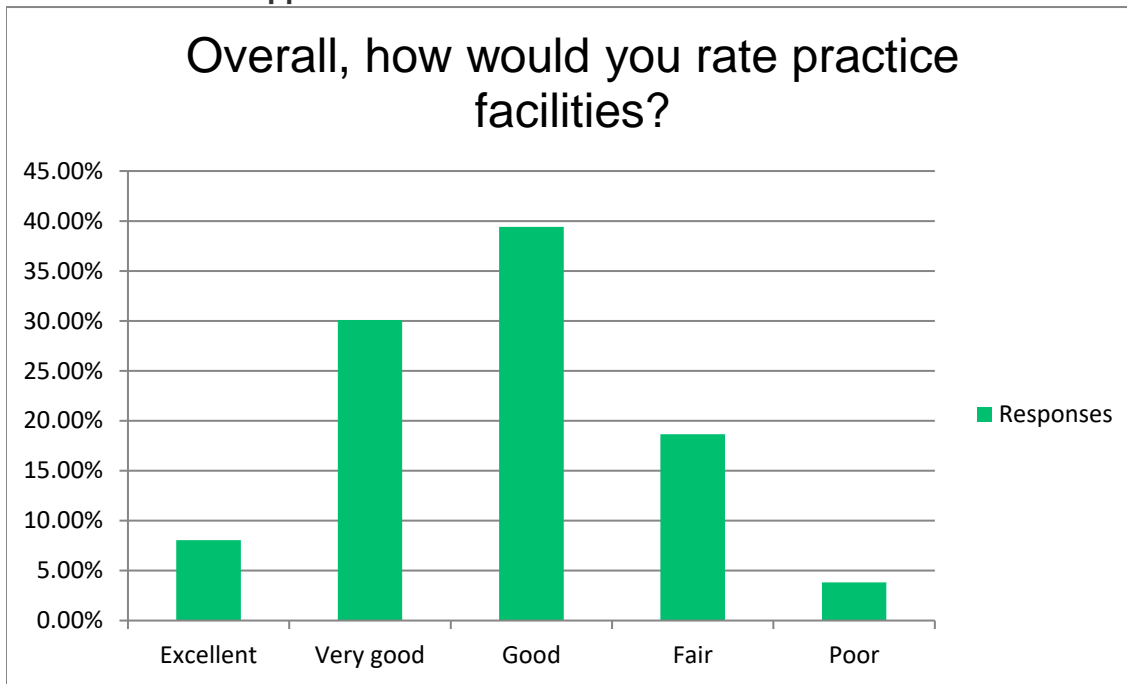
Answer Choices	Responses	
Excellent	11.81%	28
Very good	35.02%	83
Good	35.44%	84
Fair	14.77%	35
Poor	2.95%	7
Answered	237	
Skipped	85	



Chester Golf Club Membership Survey

Overall, how would you rate practice facilities?

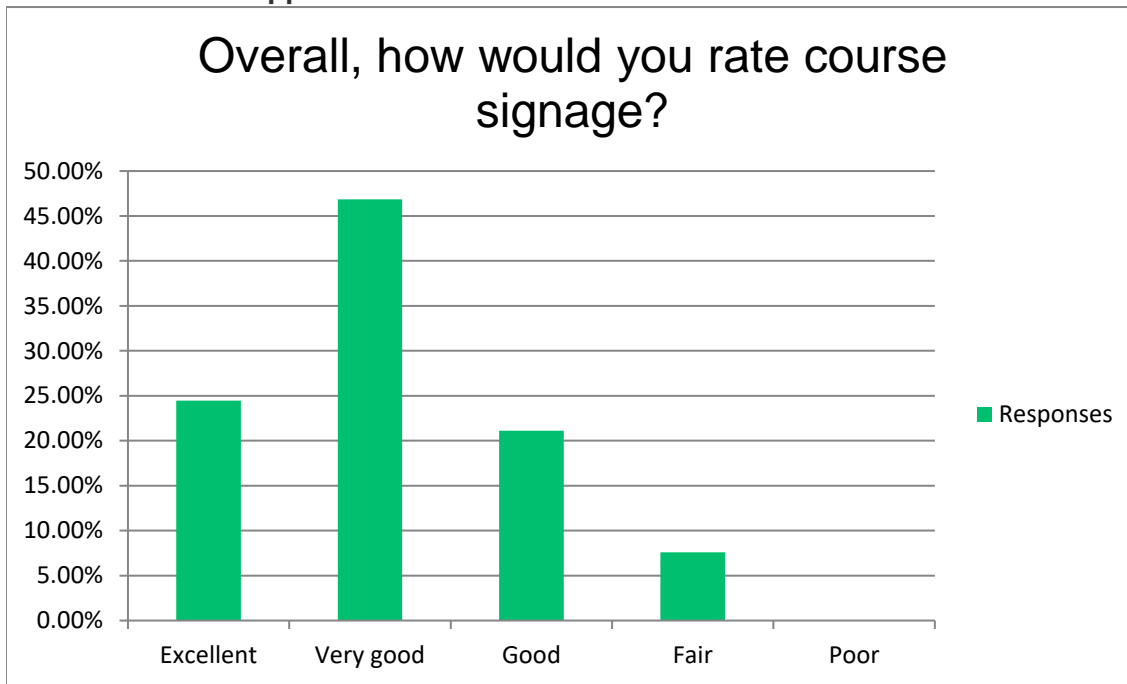
Answer Choices	Responses	
Excellent	8.05%	19
Very good	30.08%	71
Good	39.41%	93
Fair	18.64%	44
Poor	3.81%	9
Answered		236
Skipped		86



Chester Golf Club Membership Survey

Overall, how would you rate course signage?

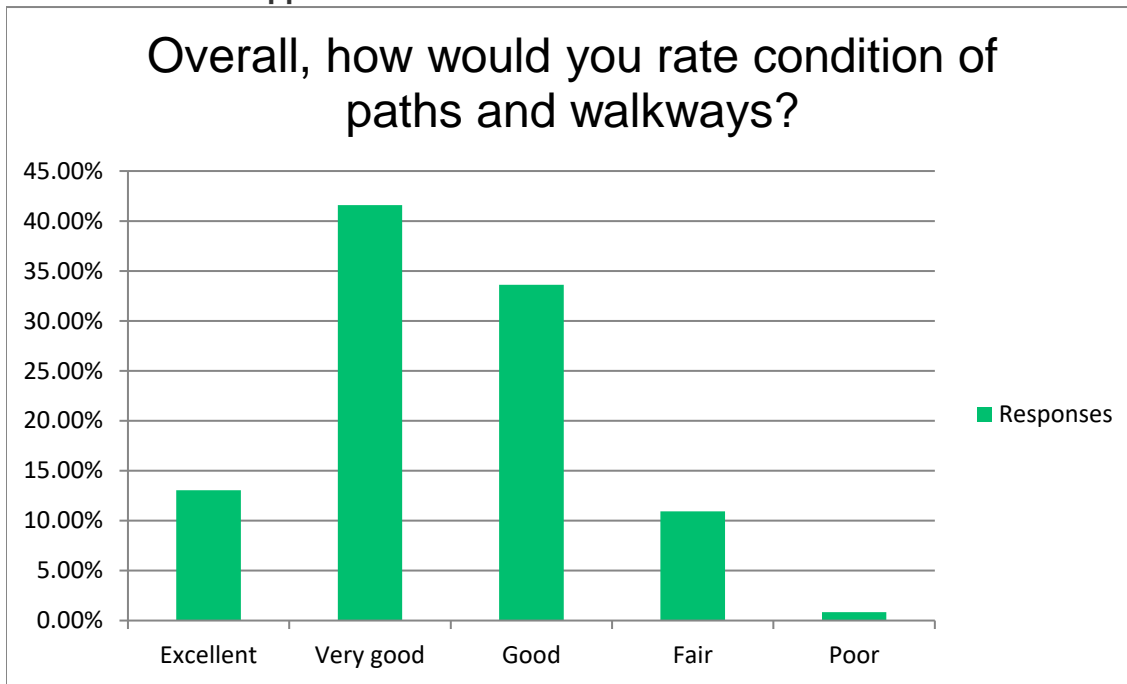
Answer Choices	Responses	
Excellent	24.47%	58
Very good	46.84%	111
Good	21.10%	50
Fair	7.59%	18
Poor	0.00%	0
Answered	237	
Skipped	85	



Chester Golf Club Membership Survey

Overall, how would you rate condition of paths and walkways?

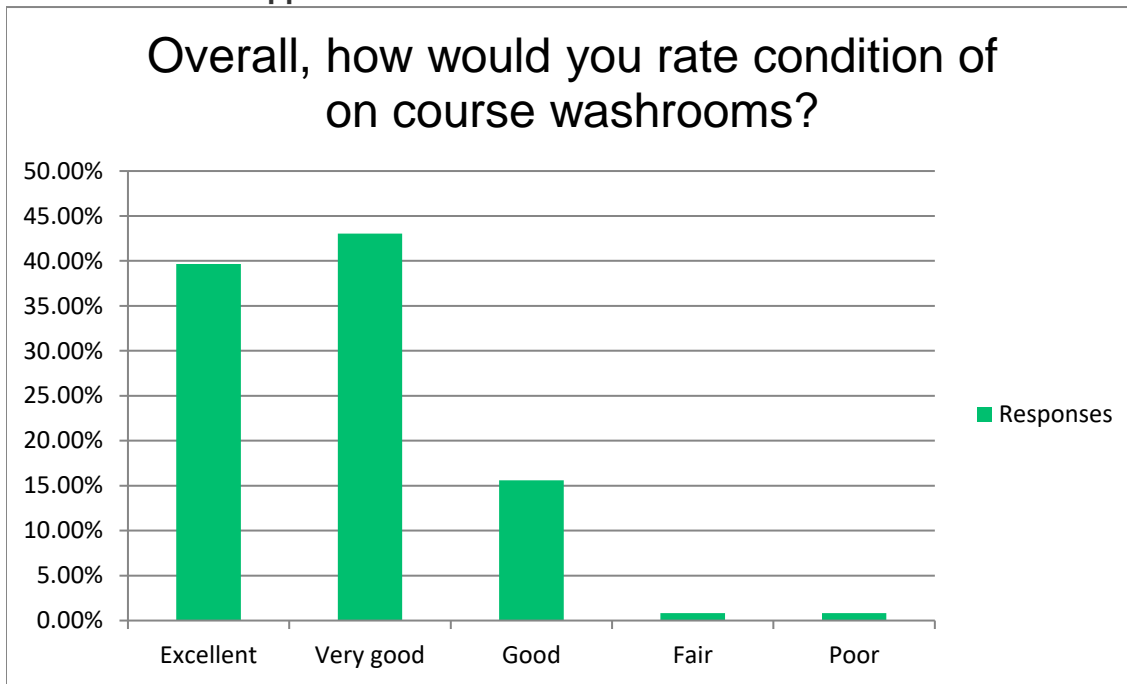
Answer Choices	Responses	
Excellent	13.03%	31
Very good	41.60%	99
Good	33.61%	80
Fair	10.92%	26
Poor	0.84%	2
Answered	238	
Skipped	84	



Chester Golf Club Membership Survey

Overall, how would you rate condition of on course washrooms?

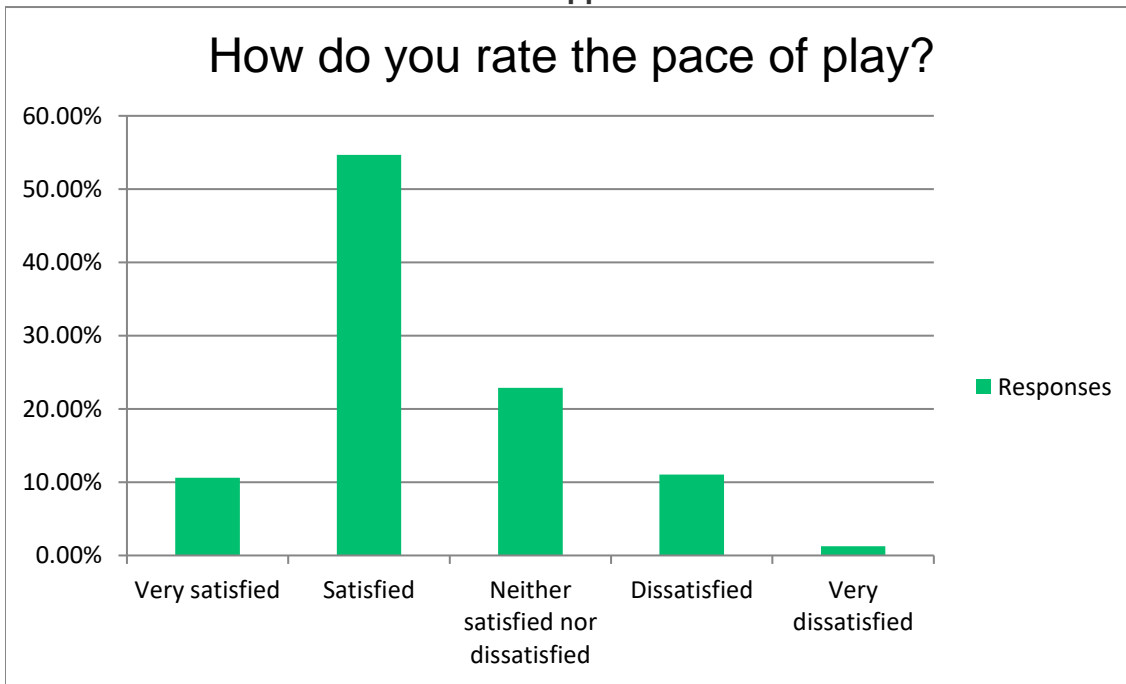
Answer Choices	Responses	
Excellent	39.66%	94
Very good	43.04%	102
Good	15.61%	37
Fair	0.84%	2
Poor	0.84%	2
Answered	237	
Skipped	85	



Chester Golf Club Membership Survey

How do you rate the pace of play?

Answer Choices	Responses	
Very satisfied	10.59%	25
Satisfied	54.66%	129
Neither satisfied nor dissatisfied	22.88%	54
Dissatisfied	11.02%	26
Very dissatisfied	1.27%	3
Answered		236
Skipped		86



Chester Golf Club Membership Survey

What do you think should be the pace of play for 18 holes?

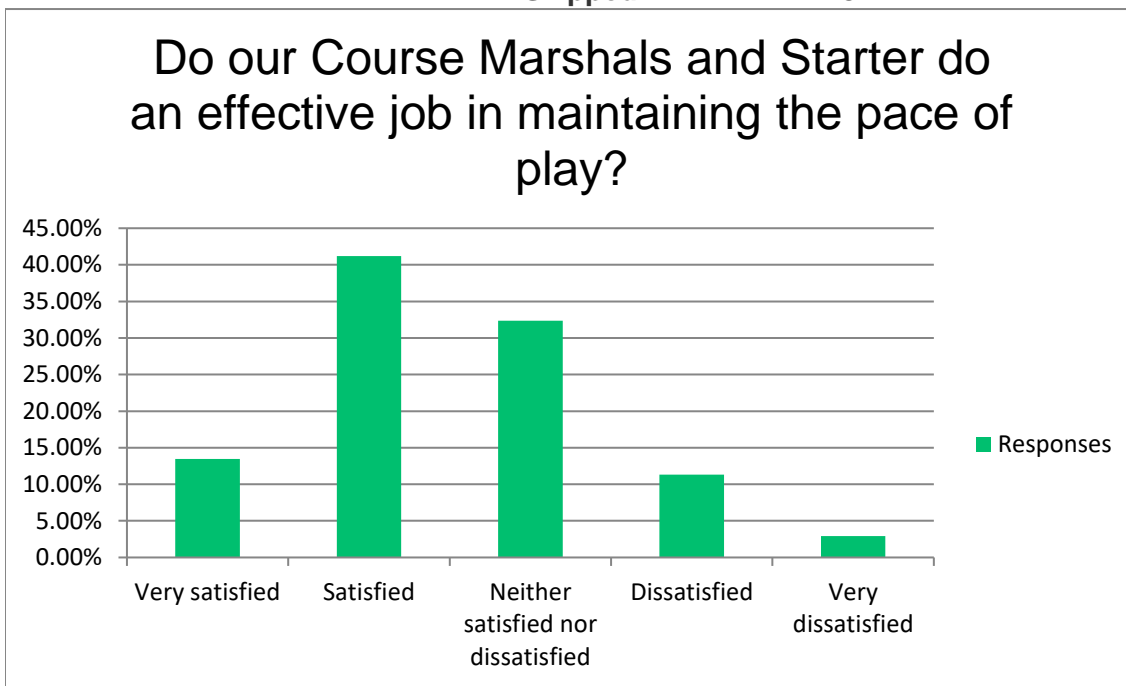
Answer Choices	Responses	
Less than 4 hours	11.97%	28
4 to 4.5 hours	76.92%	180
4.5 to 5 hours	11.11%	26
5 to 5.5 hours	0.00%	0
Unlimited time	0.43%	1
Answered		234
Skipped		88



Chester Golf Club Membership Survey

Do our Course Marshals and Starter do an effective job in maintaining the pace of p

Answer Choices	Responses	
Very satisfied	13.45%	32
Satisfied	41.18%	98
Neither satisfied nor dissatisfied	32.35%	77
Dissatisfied	11.34%	27
Very dissatisfied	2.94%	7
	Answered	238
	Skipped	84



lay?

Chester Golf Club Membership Survey

Do you have any suggestions to help with the speed of play?

Answered 177

Skipped 145

Chester Golf Club Membership Survey

When do you feel the Starter and Marshals would be most effective on the golf course?

Answered 183

Skipped 139

urse?

Chester Golf Club Membership Survey

Are there any improvements to the golf course that you would like to see?

Answered 185

Skipped 137

Chester Golf Club Membership Survey
Which Greens do you feel need improving?

Answered 172

Skipped 150

Chester Golf Club Membership Survey

Which Tees do you feel need improving?

Answered **172**

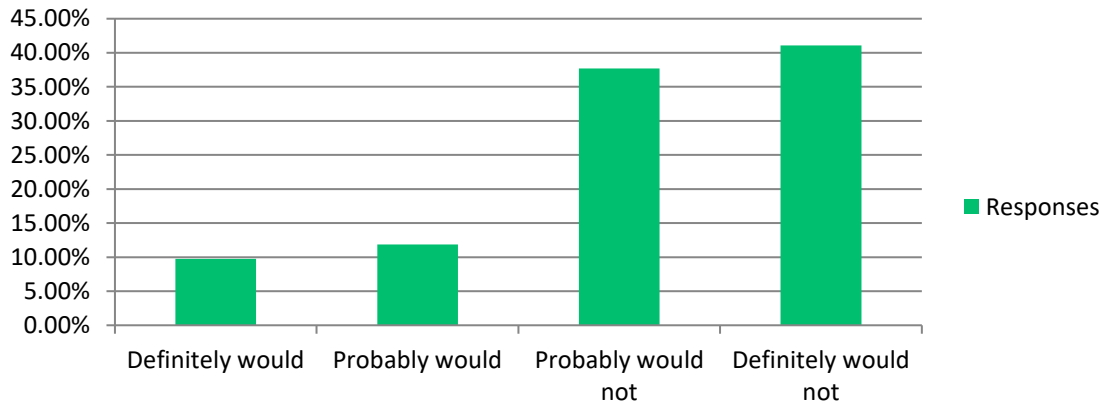
Skipped **150**

Chester Golf Club Membership Survey

On the ocean holes, number 1, 2 and 18. Would you like to have more trees removed to

Answer Choices	Responses	
Definitely would	9.75%	23
Probably would	11.86%	28
Probably would not	37.71%	89
Definitely would not	41.10%	97
Answered		236
Skipped		86

On the ocean holes, number 1, 2 and 18. Would you like to have more trees removed to improve views of Mahone Bay and the islands?



› improve views of Mahone Bay and the islands?

Chester Golf Club Membership Survey

Do you have any other questions or comments about the course?

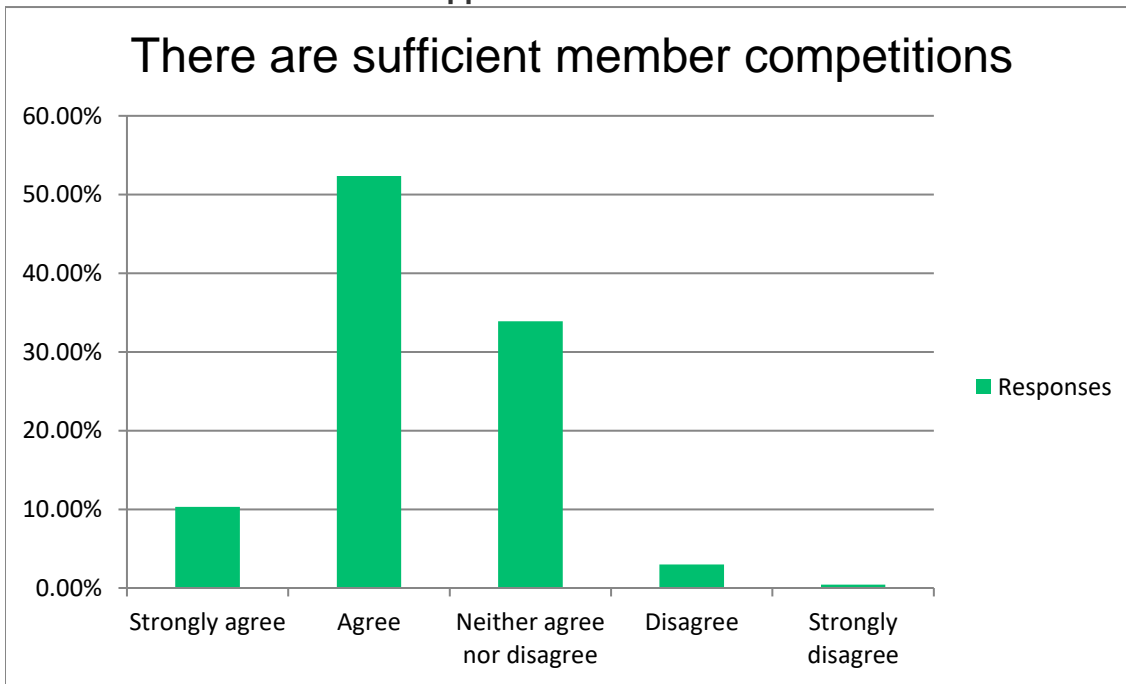
Answered 151

Skipped 171

Chester Golf Club Membership Survey

There are sufficient member competitions

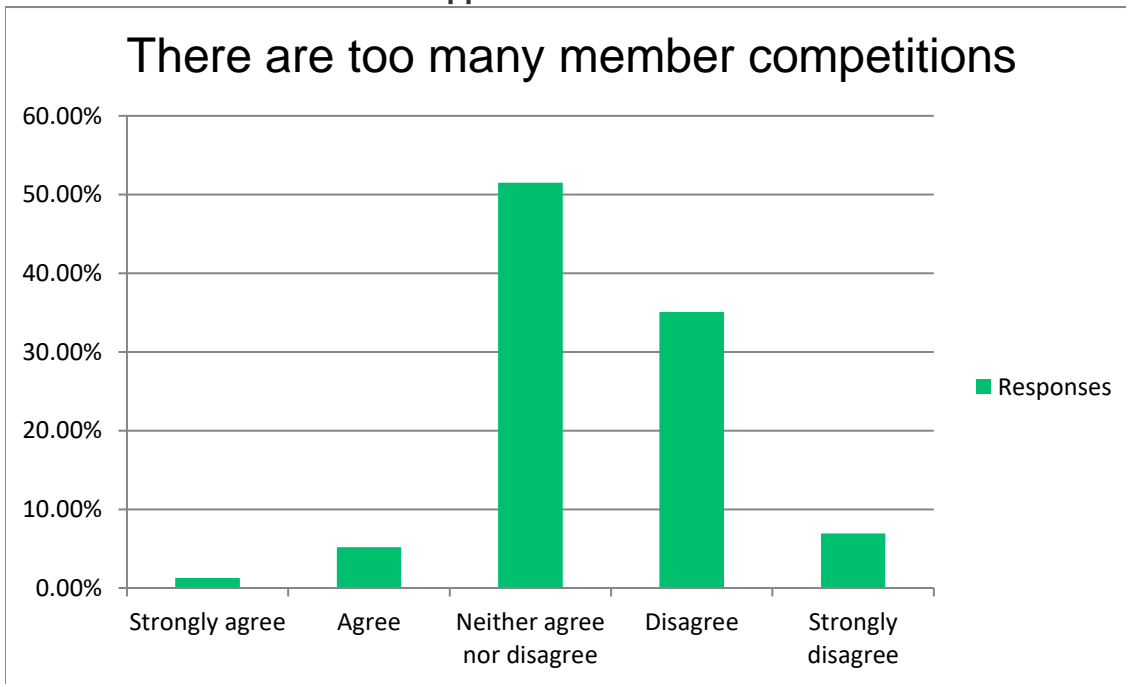
Answer Choices	Responses	
Strongly agree	10.30%	24
Agree	52.36%	122
Neither agree nor disagree	33.91%	79
Disagree	3.00%	7
Strongly disagree	0.43%	1
	Answered	233
	Skipped	89



Chester Golf Club Membership Survey

There are too many member competitions

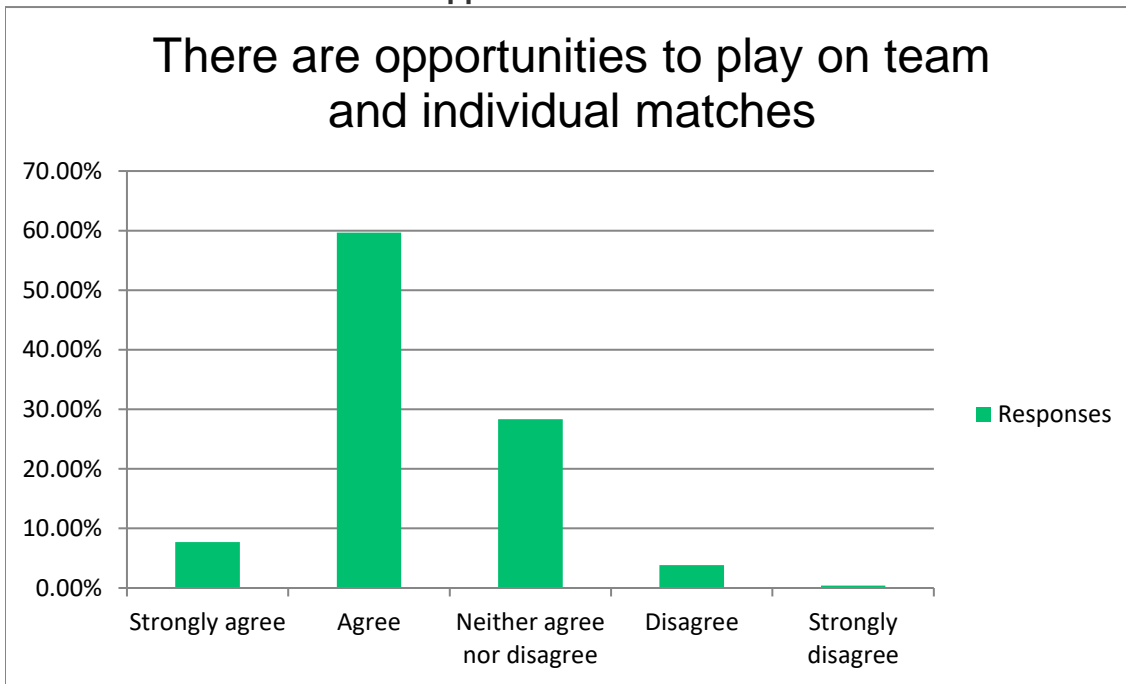
Answer Choices	Responses	
Strongly agree	1.30%	3
Agree	5.19%	12
Neither agree nor disagree	51.52%	119
Disagree	35.06%	81
Strongly disagree	6.93%	16
	Answered	231
	Skipped	91



Chester Golf Club Membership Survey

There are opportunities to play on team and individual matches

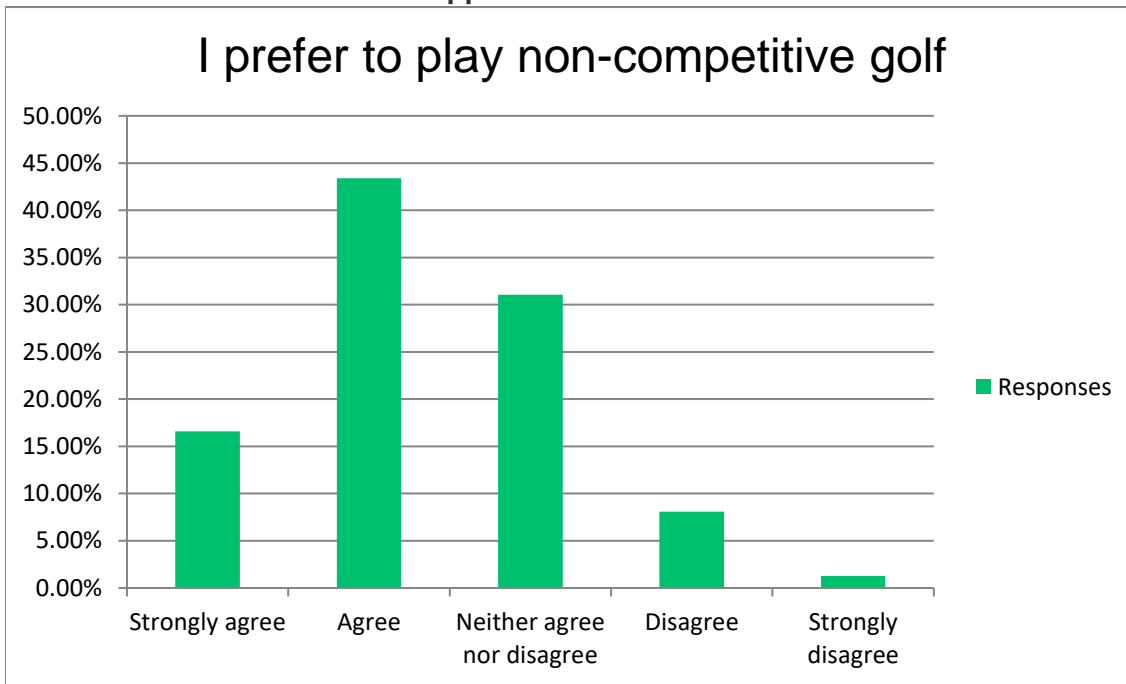
Answer Choices	Responses	
Strongly agree	7.73%	18
Agree	59.66%	139
Neither agree nor disagree	28.33%	66
Disagree	3.86%	9
Strongly disagree	0.43%	1
	Answered	233
	Skipped	89



Chester Golf Club Membership Survey

I prefer to play non-competitive golf

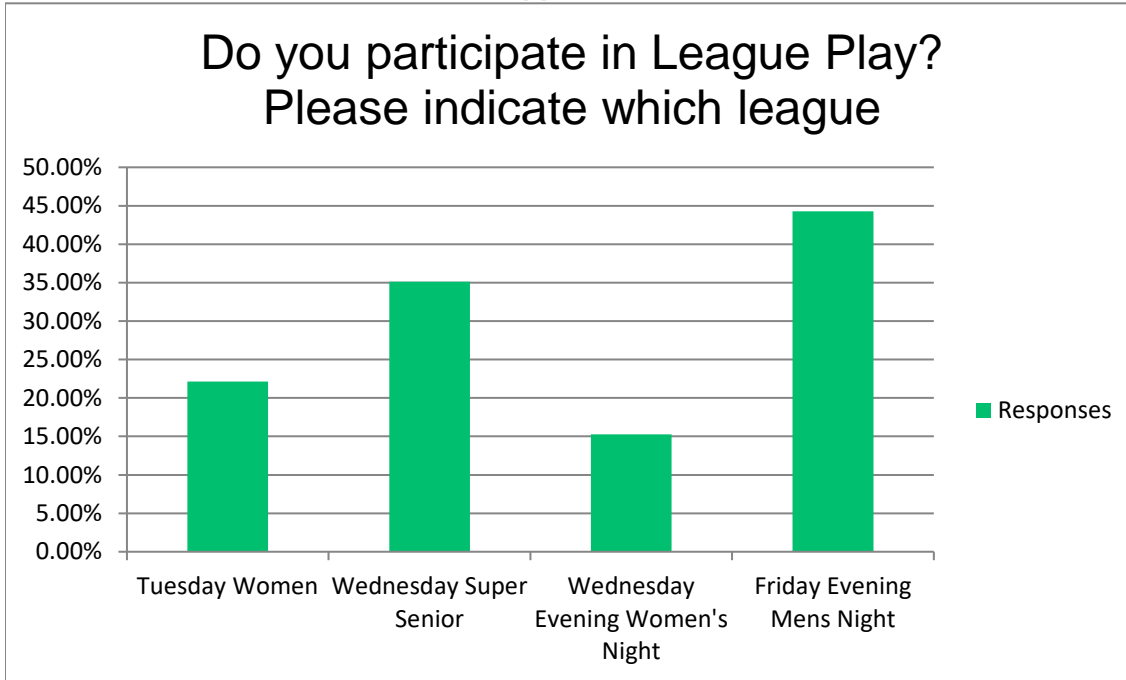
Answer Choices	Responses	
Strongly agree	16.60%	39
Agree	43.40%	102
Neither agree nor disagree	31.06%	73
Disagree	8.09%	19
Strongly disagree	1.28%	3
	Answered	235
	Skipped	87



Chester Golf Club Membership Survey

Do you participate in League Play? Please indicate which league

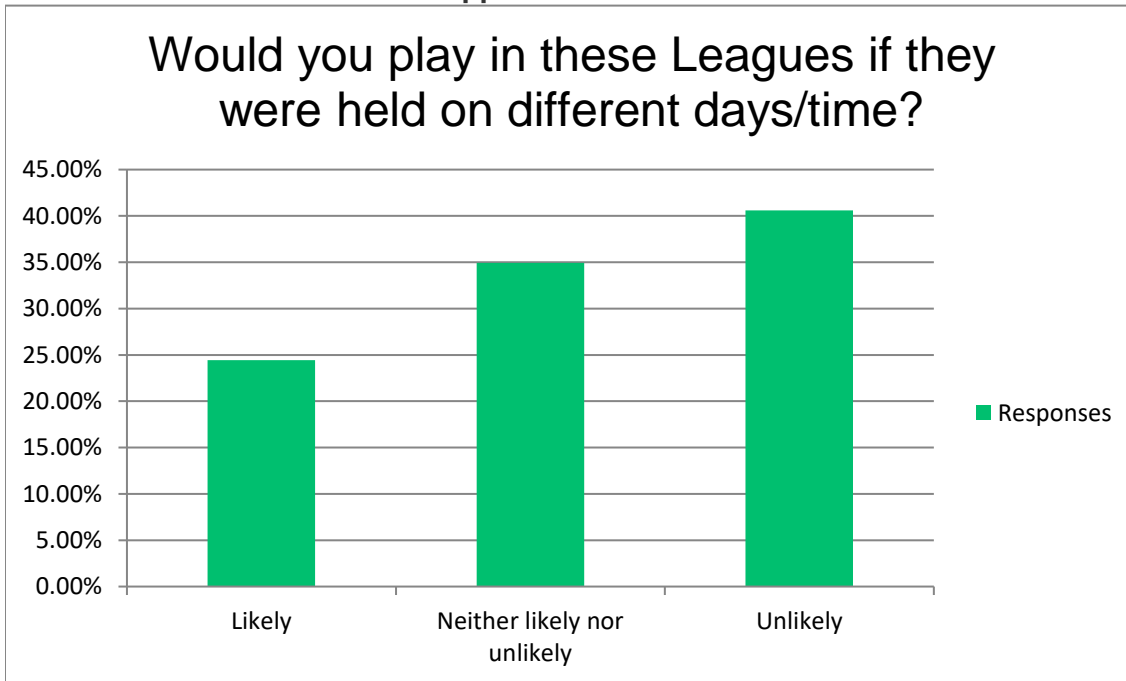
Answer Choices	Responses	
Tuesday Women	22.14%	29
Wednesday Super Senior	35.11%	46
Wednesday Evening Women's Night	15.27%	20
Friday Evening Mens Night	44.27%	58
	Answered	131
	Skipped	191



Chester Golf Club Membership Survey

Would you play in these Leagues if they were held on different days/time?

Answer Choices	Responses	
Likely	24.45%	56
Neither likely nor unlikely	34.93%	80
Unlikely	40.61%	93
Answered		229
Skipped		93



Chester Golf Club Membership Survey

Do you have any other questions or comments about Competitions and Leagues?

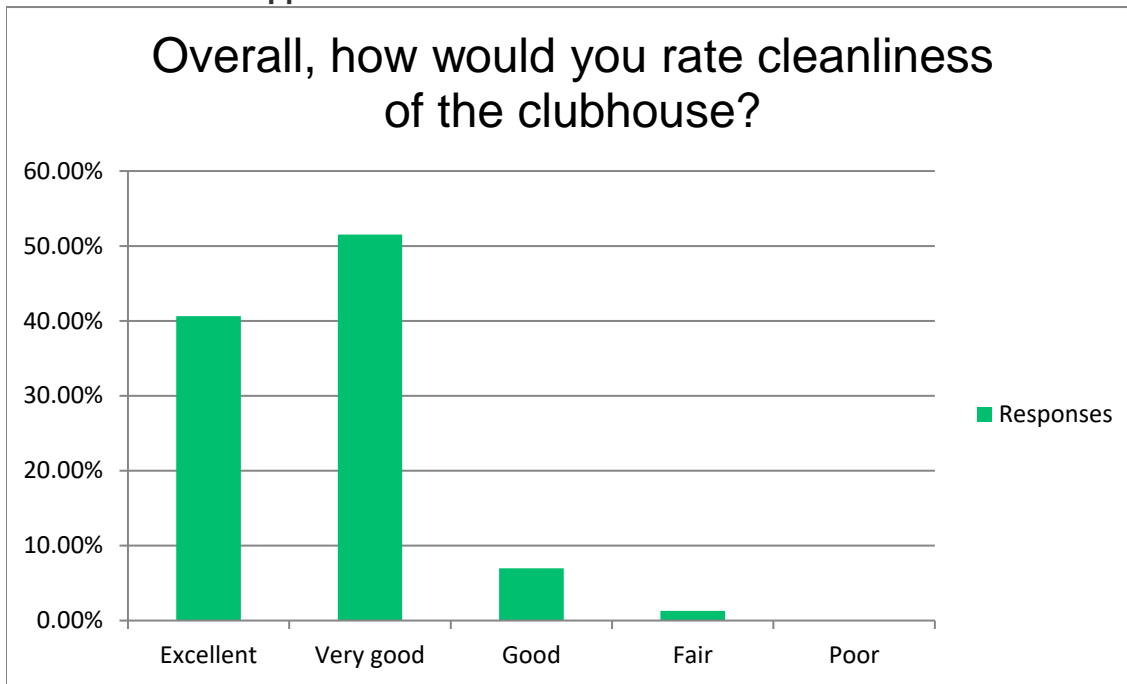
Answered 133

Skipped 189

Chester Golf Club Membership Survey

Overall, how would you rate cleanliness of the clubhouse?

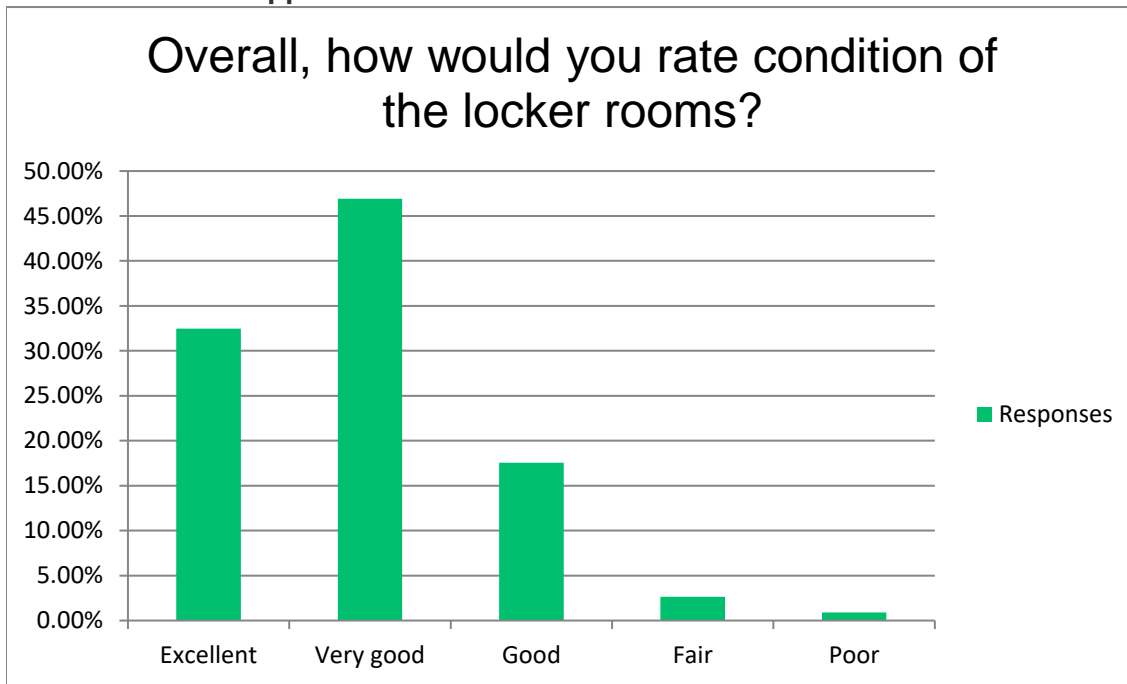
Answer Choices	Responses	
Excellent	40.61%	93
Very good	51.53%	118
Good	6.99%	16
Fair	1.31%	3
Poor	0.00%	0
Answered	229	
Skipped	93	



Chester Golf Club Membership Survey

Overall, how would you rate condition of the locker rooms?

Answer Choices	Responses	
Excellent	32.46%	74
Very good	46.93%	107
Good	17.54%	40
Fair	2.63%	6
Poor	0.88%	2
Answered	228	
Skipped	94	



Chester Golf Club Membership Survey

Overall, how would you rate cleanliness of the washrooms?

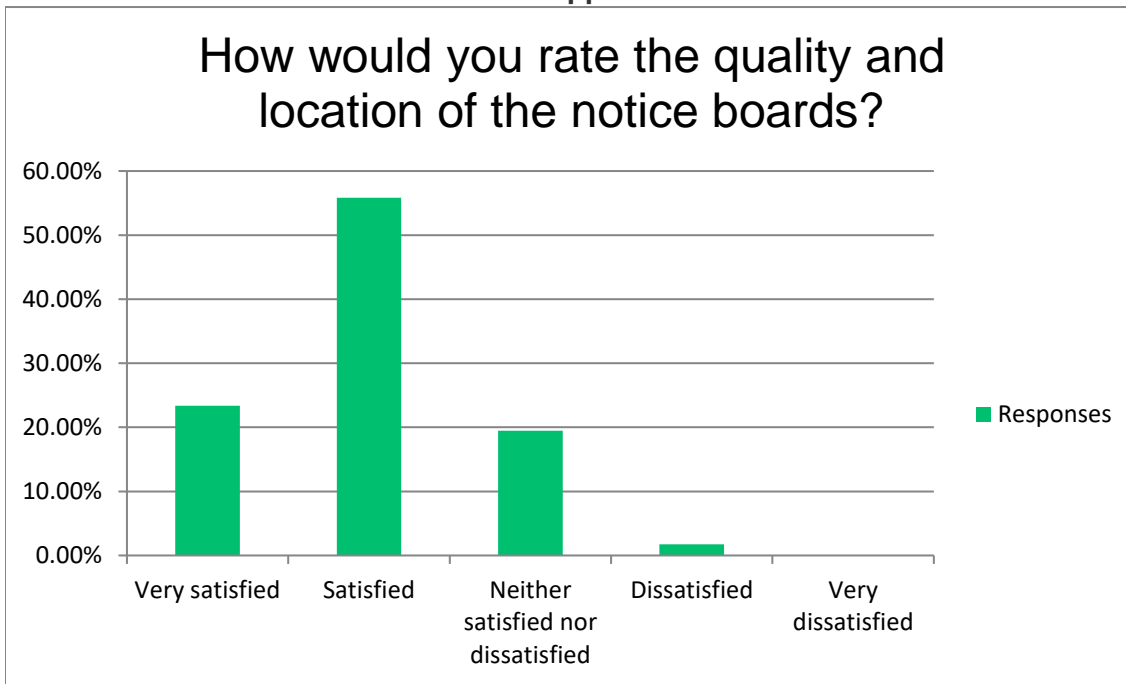
Answer Choices	Responses	
Excellent	30.87%	71
Very good	50.87%	117
Good	12.61%	29
Fair	4.78%	11
Poor	0.87%	2
Answered		230
Skipped		92



Chester Golf Club Membership Survey

How would you rate the quality and location of the notice boards?

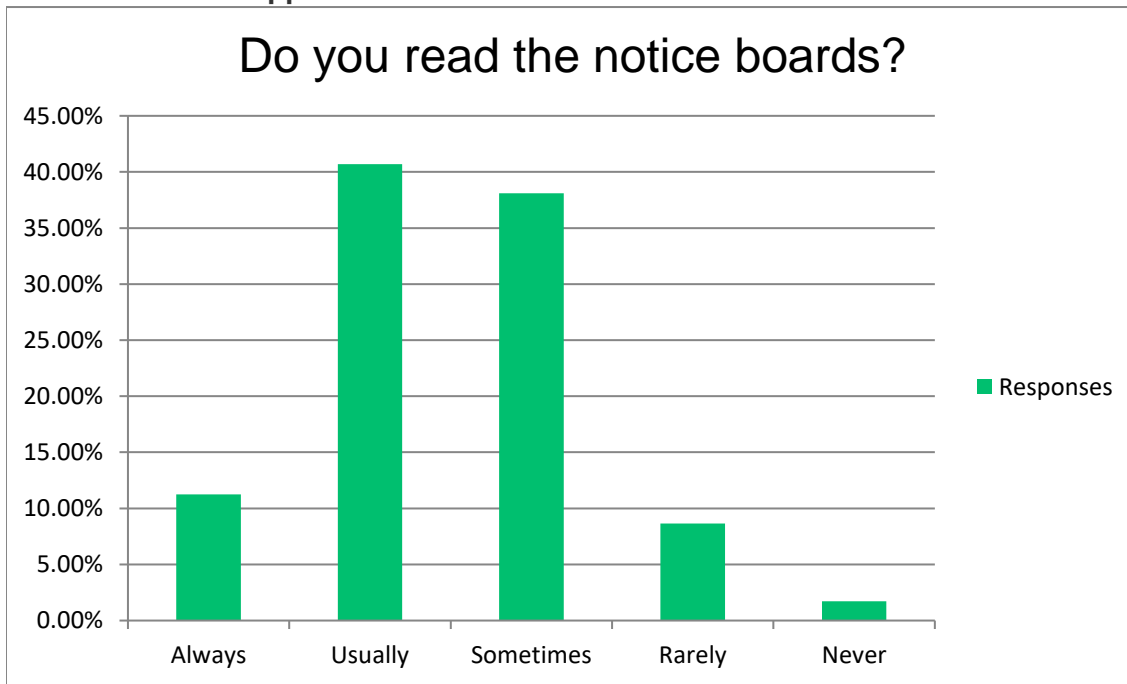
Answer Choices	Responses	
Very satisfied	23.38%	54
Satisfied	55.84%	129
Neither satisfied nor dissatisfied	19.48%	45
Dissatisfied	1.73%	4
Very dissatisfied	0.00%	0
Answered		231
Skipped		91



Chester Golf Club Membership Survey

Do you read the notice boards?

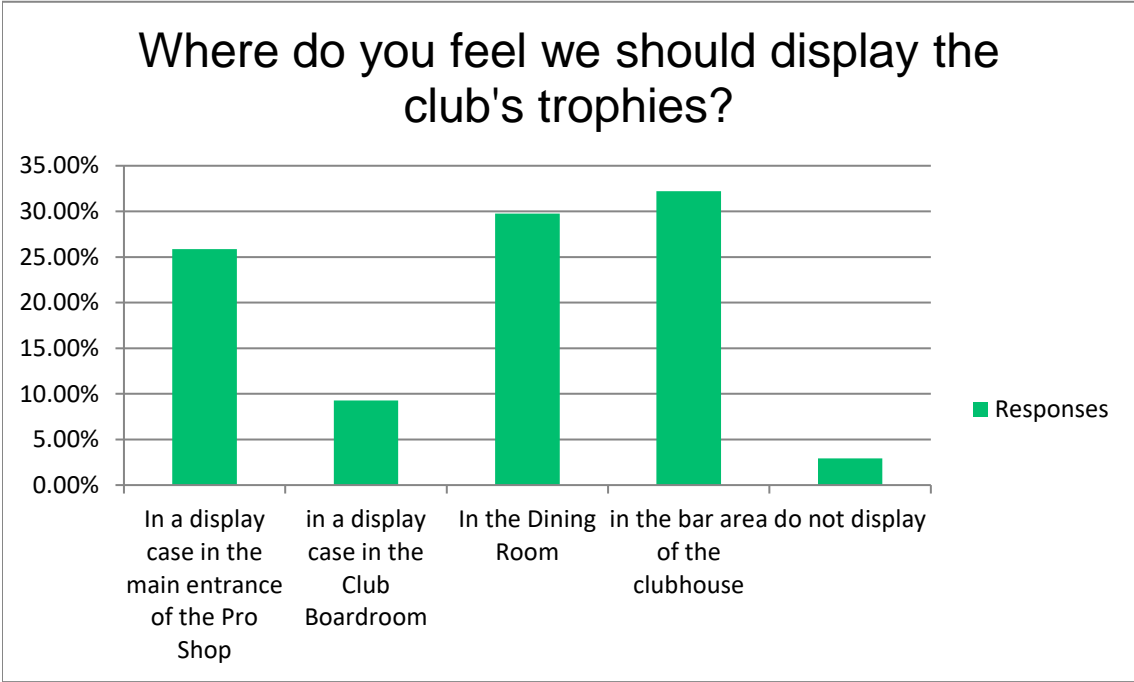
Answer Choices	Responses	
Always	11.26%	26
Usually	40.69%	94
Sometimes	38.10%	88
Rarely	8.66%	20
Never	1.73%	4
Answered		231
Skipped		91



Chester Golf Club Membership Survey

Where do you feel we should display the club's trophies?

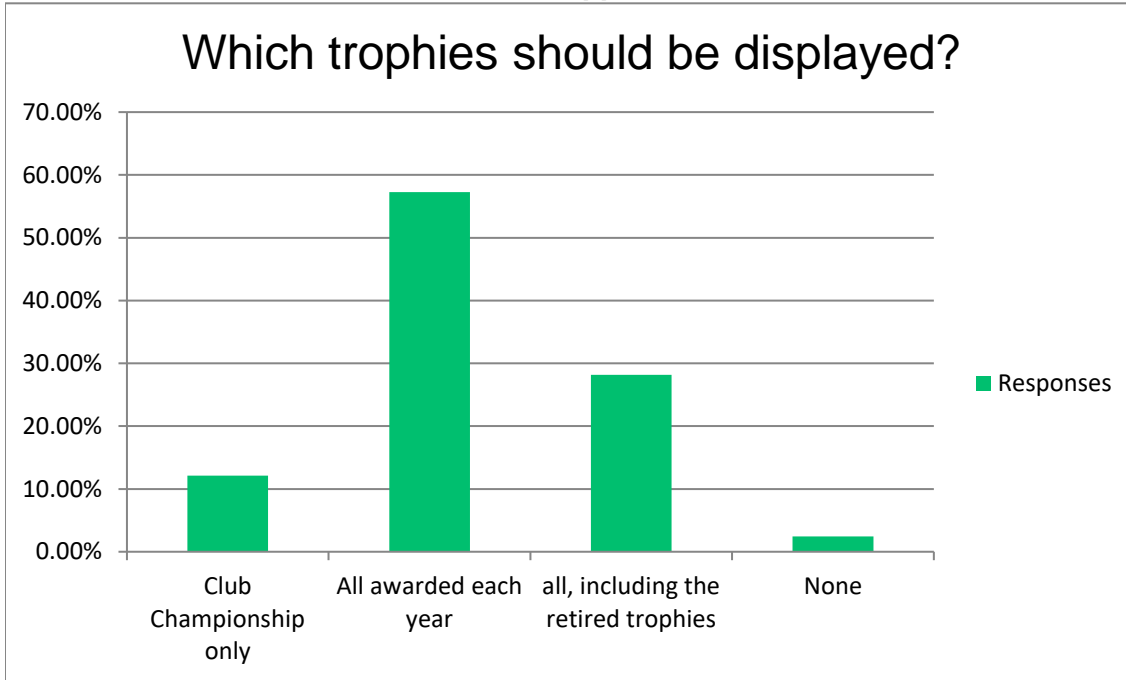
Answer Choices	Responses	
In a display case in the main entrance of the Pro Shop	25.85%	53
in a display case in the Club Boardroom	9.27%	19
In the Dining Room	29.76%	61
in the bar area of the clubhouse	32.20%	66
do not display	2.93%	6
Other (please specify)		30
	Answered	205
	Skipped	117



Chester Golf Club Membership Survey

Which trophies should be displayed?

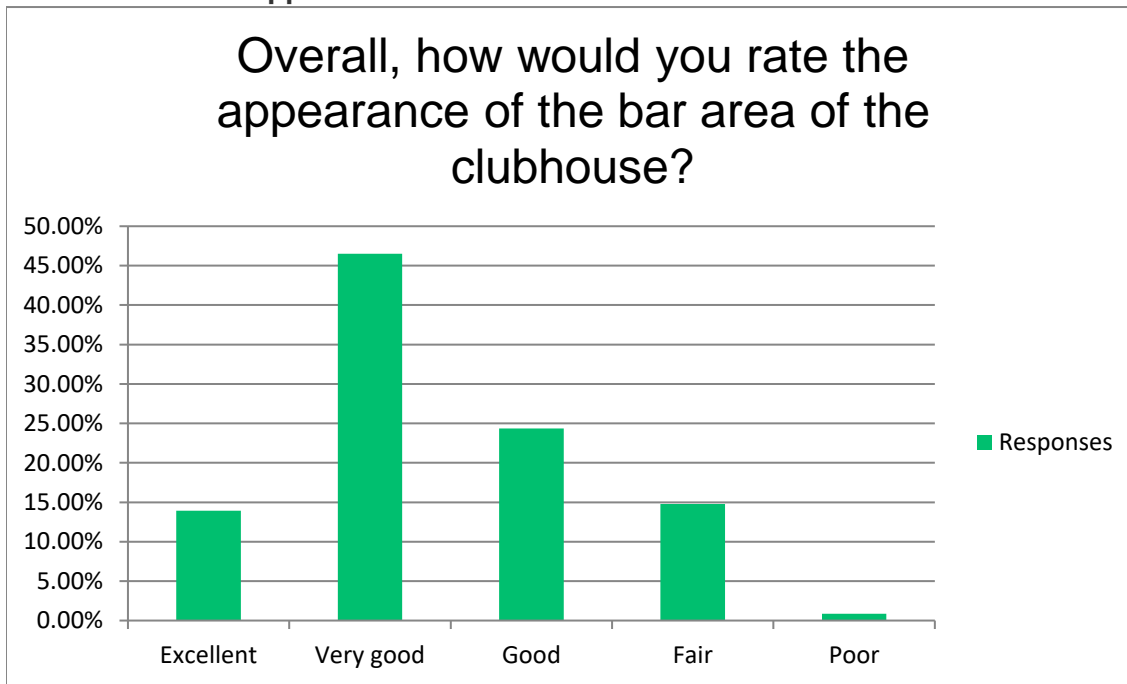
Answer Choices	Responses	
Club Championship only	12.14%	25
All awarded each year	57.28%	118
all, including the retired trophies	28.16%	58
None	2.43%	5
	Answered	206
	Skipped	116



Chester Golf Club Membership Survey

Overall, how would you rate the appearance of the bar area of the clubhouse?

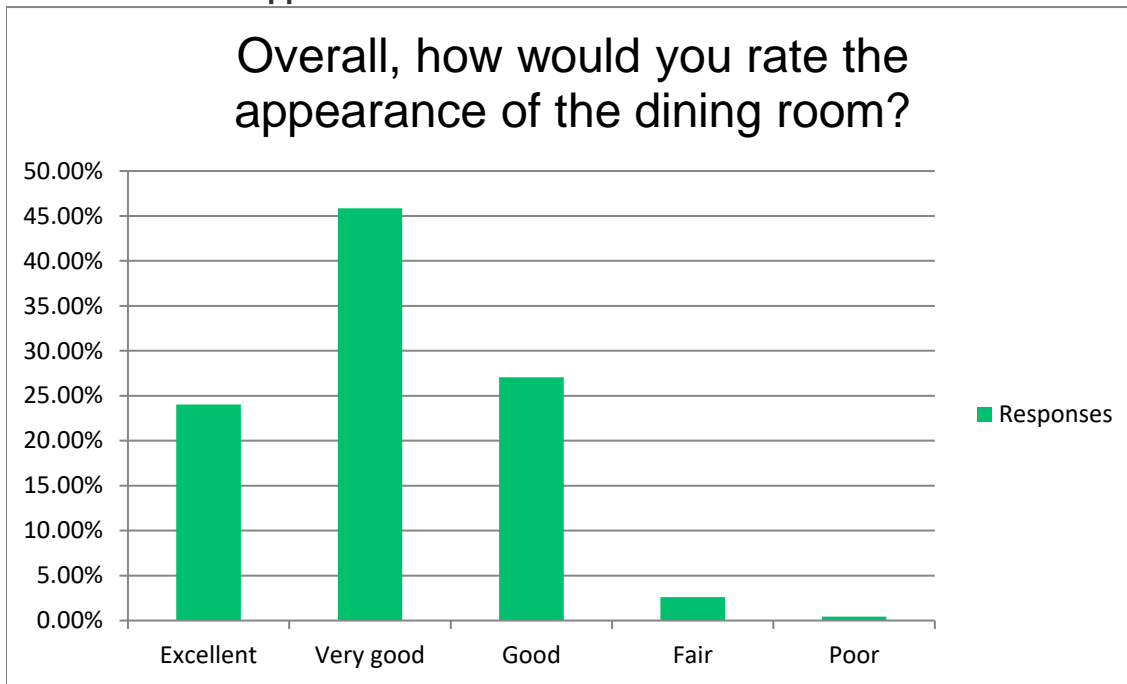
Answer Choices	Responses	
Excellent	13.91%	32
Very good	46.52%	107
Good	24.35%	56
Fair	14.78%	34
Poor	0.87%	2
Answered	230	
Skipped	92	



Chester Golf Club Membership Survey

Overall, how would you rate the appearance of the dining room?

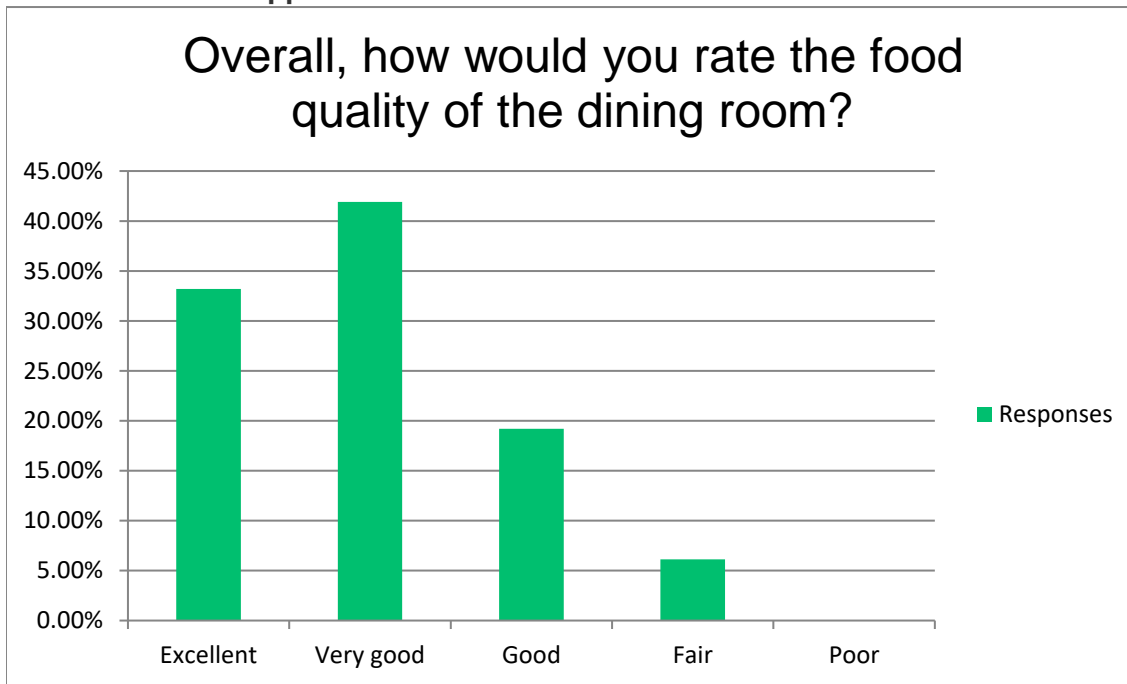
Answer Choices	Responses	
Excellent	24.02%	55
Very good	45.85%	105
Good	27.07%	62
Fair	2.62%	6
Poor	0.44%	1
Answered	229	
Skipped	93	



Chester Golf Club Membership Survey

Overall, how would you rate the food quality of the dining room?

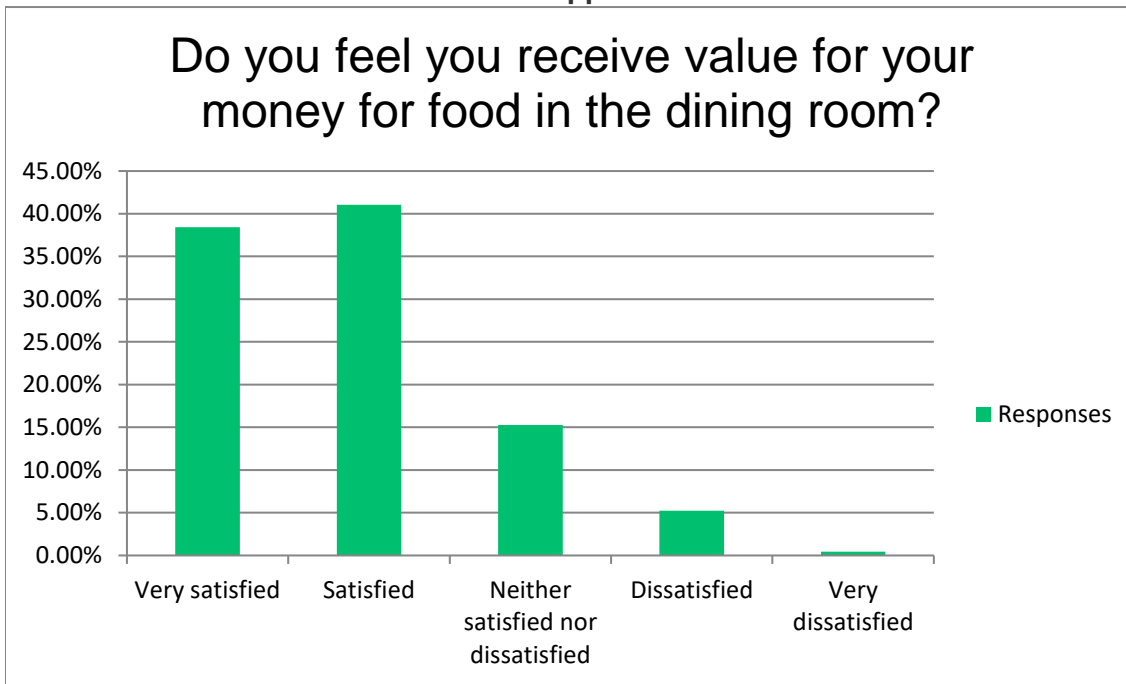
Answer Choices	Responses	
Excellent	33.19%	76
Very good	41.92%	96
Good	19.21%	44
Fair	6.11%	14
Poor	0.00%	0
Answered	229	
Skipped	93	



Chester Golf Club Membership Survey

Do you feel you receive value for your money for food in the dining room?

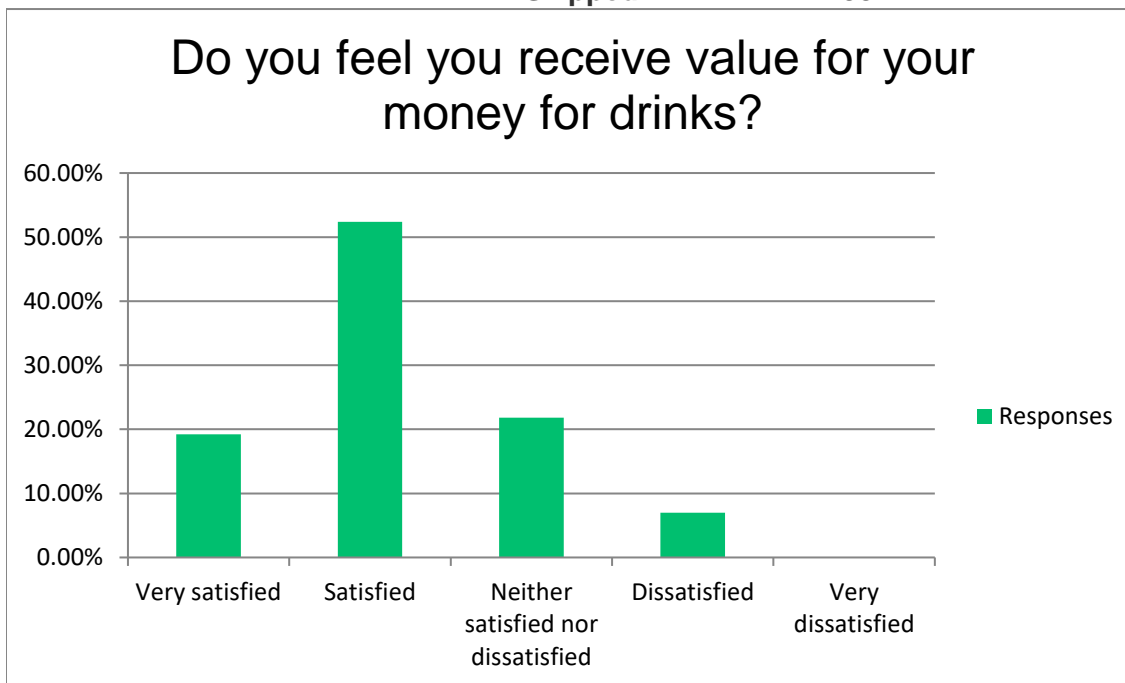
Answer Choices	Responses	
Very satisfied	38.43%	88
Satisfied	41.05%	94
Neither satisfied nor dissatisfied	15.28%	35
Dissatisfied	5.24%	12
Very dissatisfied	0.44%	1
	Answered	229
	Skipped	93



Chester Golf Club Membership Survey

Do you feel you receive value for your money for drinks?

Answer Choices	Responses	
Very satisfied	19.21%	44
Satisfied	52.40%	120
Neither satisfied nor dissatisfied	21.83%	50
Dissatisfied	6.99%	16
Very dissatisfied	0.00%	0
	Answered	229
	Skipped	93



Chester Golf Club Membership Survey

Overall, how would you rate the quality and friendliness of staff?

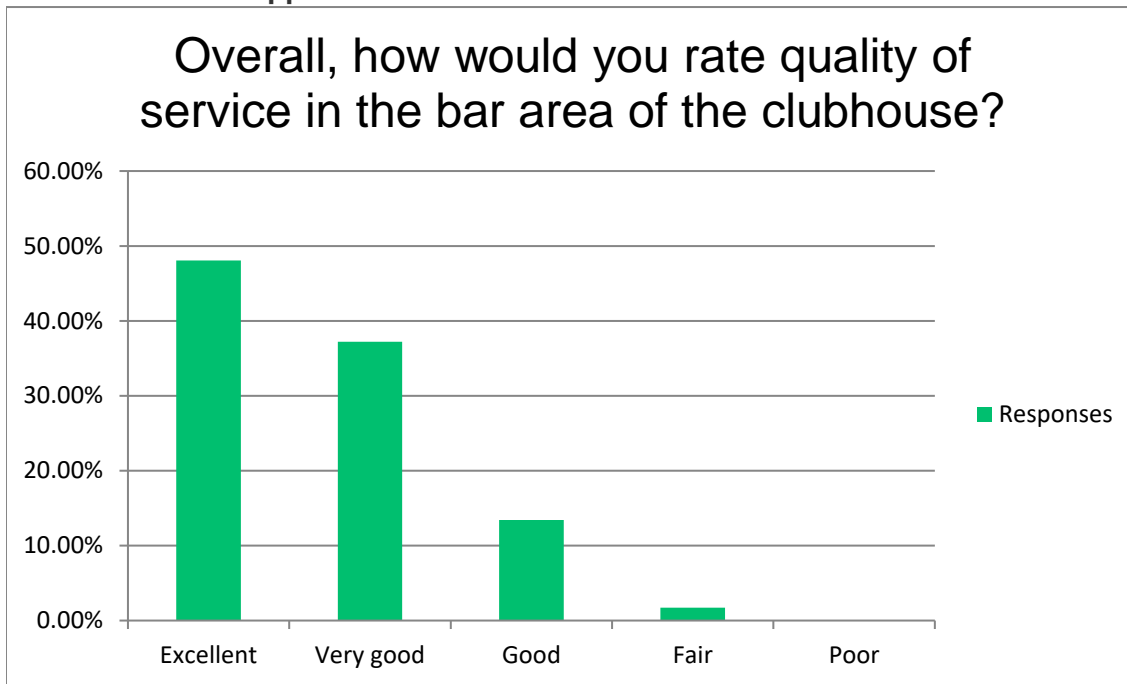
Answer Choices	Responses	
Excellent	66.96%	154
Very good	27.83%	64
Good	5.22%	12
Fair	0.43%	1
Poor	0.00%	0
Answered		230
Skipped		92



Chester Golf Club Membership Survey

Overall, how would you rate quality of service in the bar area of the clubhouse?

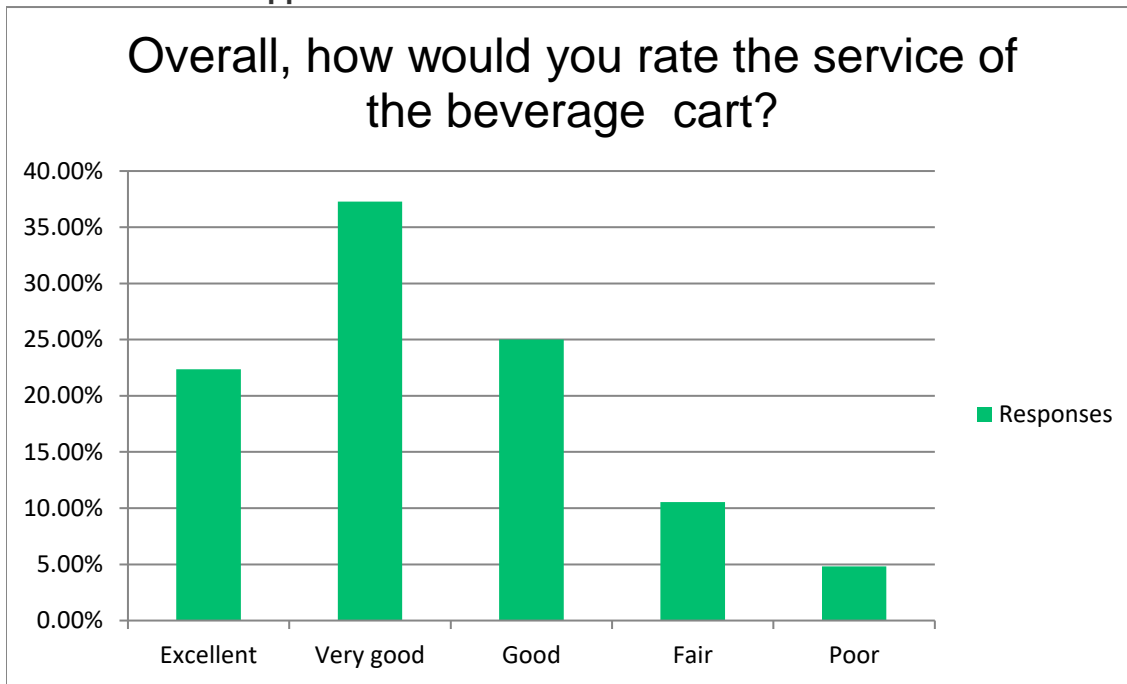
Answer Choices	Responses	
Excellent	48.05%	111
Very good	37.23%	86
Good	13.42%	31
Fair	1.73%	4
Poor	0.00%	0
Answered	231	
Skipped	91	



Chester Golf Club Membership Survey

Overall, how would you rate the service of the beverage cart?

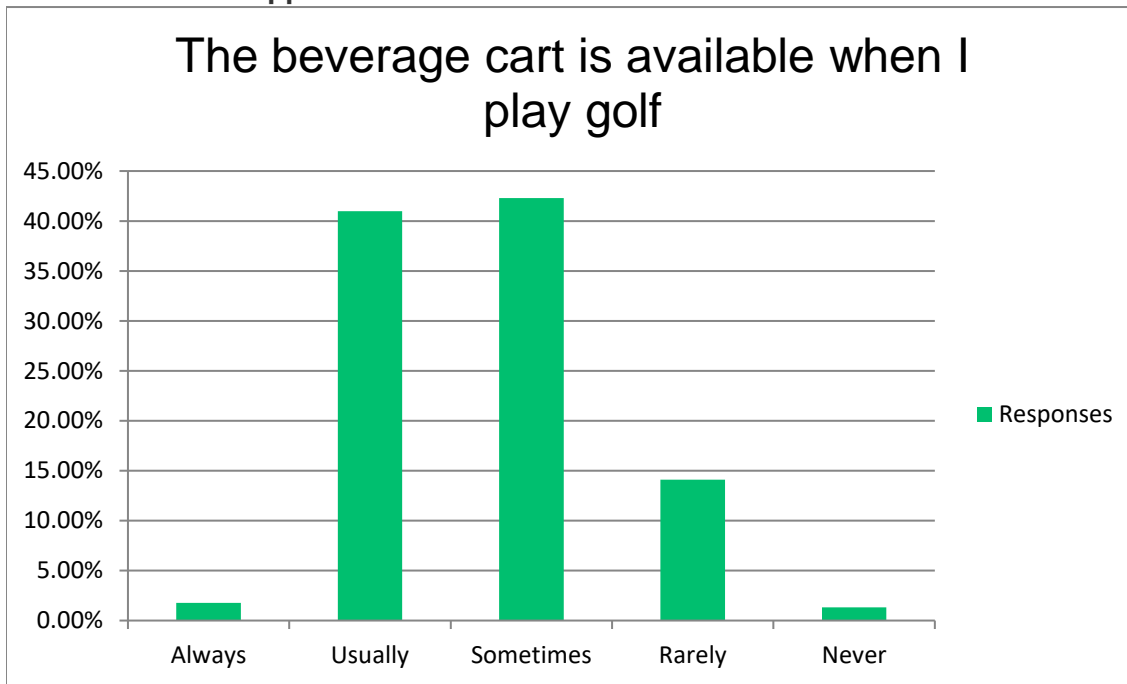
Answer Choices	Responses	
Excellent	22.37%	51
Very good	37.28%	85
Good	25.00%	57
Fair	10.53%	24
Poor	4.82%	11
Answered		228
Skipped		94



Chester Golf Club Membership Survey

The beverage cart is available when I play golf

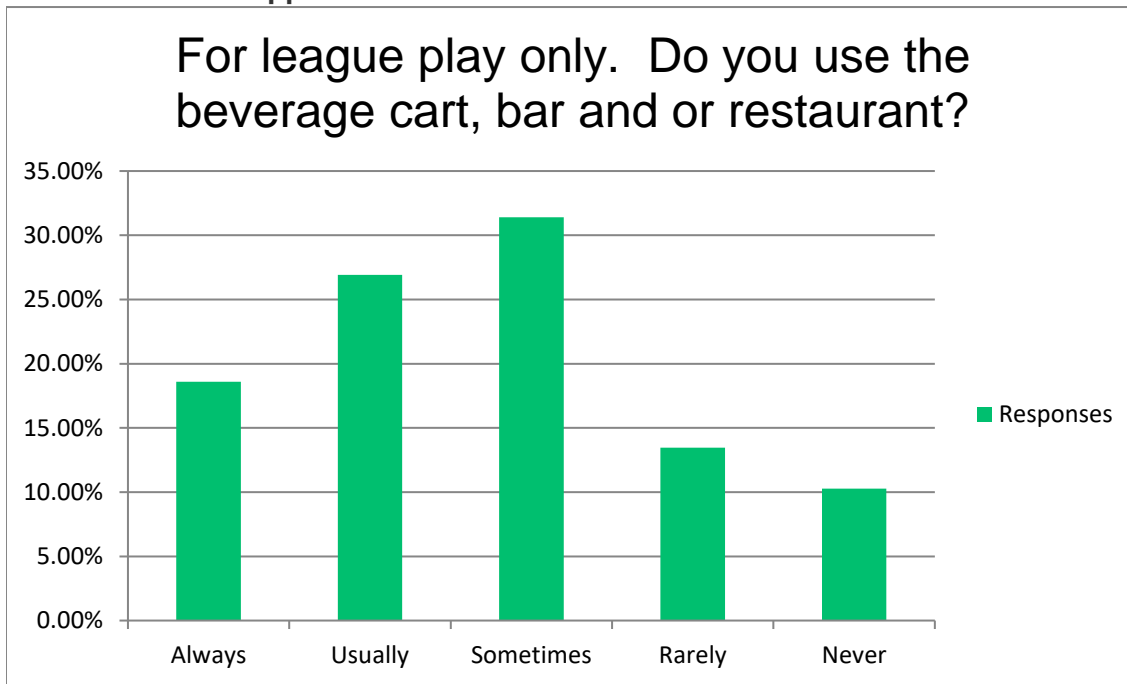
Answer Choices	Responses	
Always	1.76%	4
Usually	40.97%	93
Sometimes	42.29%	96
Rarely	14.10%	32
Never	1.32%	3
Answered		227
Skipped		95



Chester Golf Club Membership Survey

For league play only. Do you use the beverage cart, bar and or restaurant?

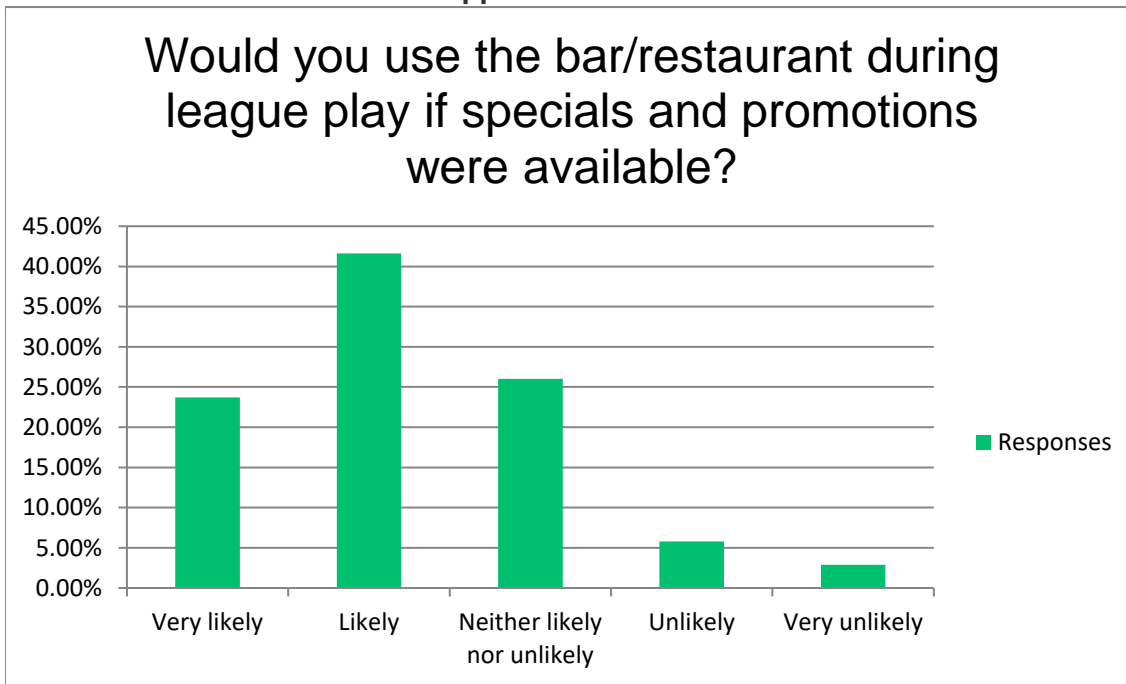
Answer Choices	Responses	
Always	18.59%	29
Usually	26.92%	42
Sometimes	31.41%	49
Rarely	13.46%	21
Never	10.26%	16
Answered		156
Skipped		166



Chester Golf Club Membership Survey

Would you use the bar/restaurant during league play if specials and promotions were

Answer Choices	Responses	
Very likely	23.70%	41
Likely	41.62%	72
Neither likely nor unlikely	26.01%	45
Unlikely	5.78%	10
Very unlikely	2.89%	5
	Answered	173
	Skipped	149



available?

Chester Golf Club Membership Survey

Do you have any other questions or comments about the clubhouse and dining R

Answered 134

Skipped 188

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Chester Golf Club Membership Survey

Overall, how would you rate the appearance of the pro shop?

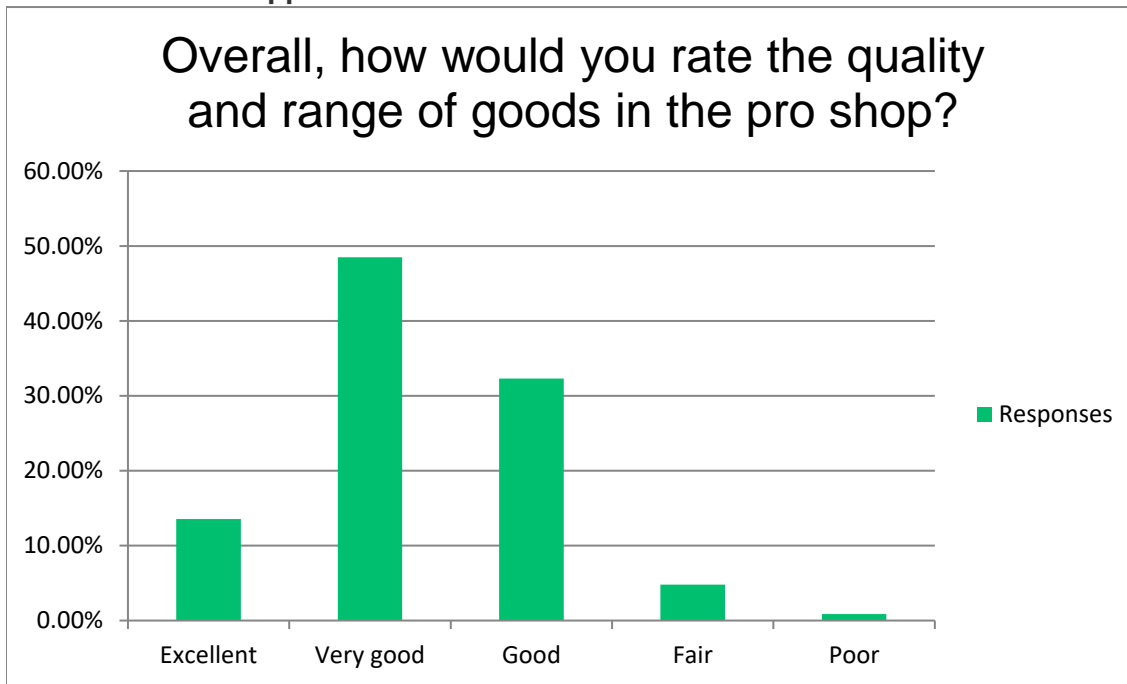
Answer Choices	Responses	
Excellent	24.78%	57
Very good	56.09%	129
Good	16.96%	39
Fair	1.74%	4
Poor	0.43%	1
Answered	230	
Skipped	92	



Chester Golf Club Membership Survey

Overall, how would you rate the quality and range of goods in the pro shop?

Answer Choices	Responses	
Excellent	13.54%	31
Very good	48.47%	111
Good	32.31%	74
Fair	4.80%	11
Poor	0.87%	2
Answered		229
Skipped		93



Chester Golf Club Membership Survey

Do you feel you receive value for your money in the pro shop?

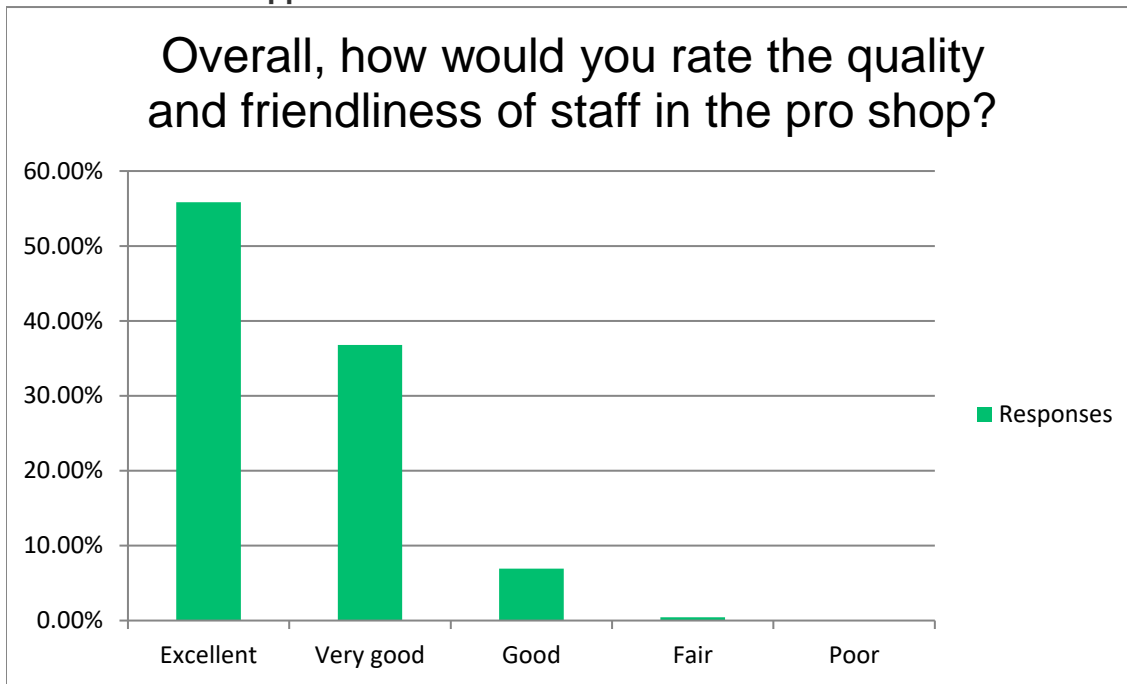
Answer Choices	Responses	
Very satisfied	9.17%	21
Satisfied	54.15%	124
Neither satisfied nor dissatisfied	34.06%	78
Dissatisfied	2.62%	6
Very dissatisfied	0.00%	0
Answered		229
Skipped		93



Chester Golf Club Membership Survey

Overall, how would you rate the quality and friendliness of staff in the pro shop?

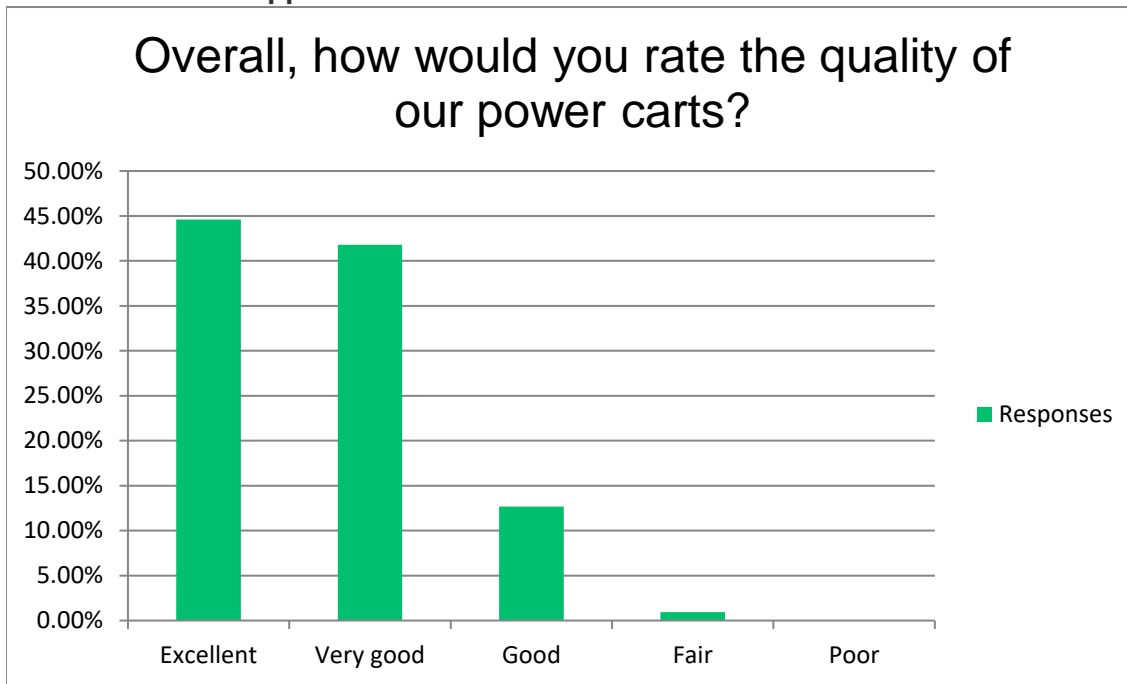
Answer Choices	Responses	
Excellent	55.84%	129
Very good	36.80%	85
Good	6.93%	16
Fair	0.43%	1
Poor	0.00%	0
Answered		231
Skipped		91



Chester Golf Club Membership Survey

Overall, how would you rate the quality of our power carts?

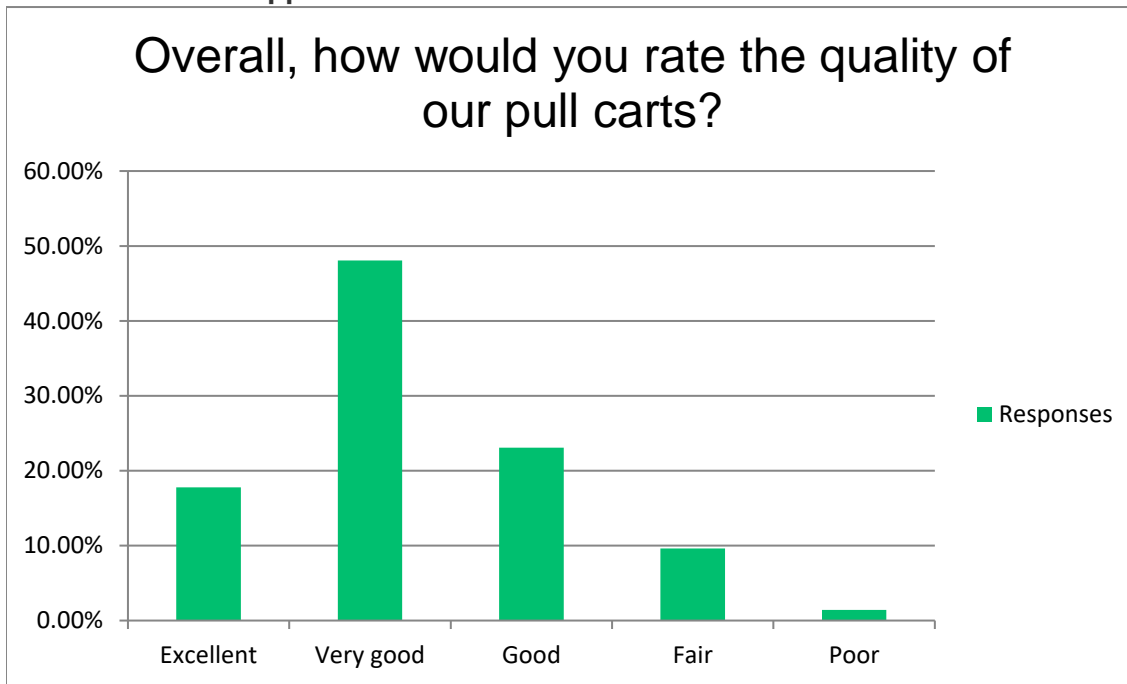
Answer Choices	Responses	
Excellent	44.60%	95
Very good	41.78%	89
Good	12.68%	27
Fair	0.94%	2
Poor	0.00%	0
Answered	213	
Skipped	109	



Chester Golf Club Membership Survey

Overall, how would you rate the quality of our pull carts?

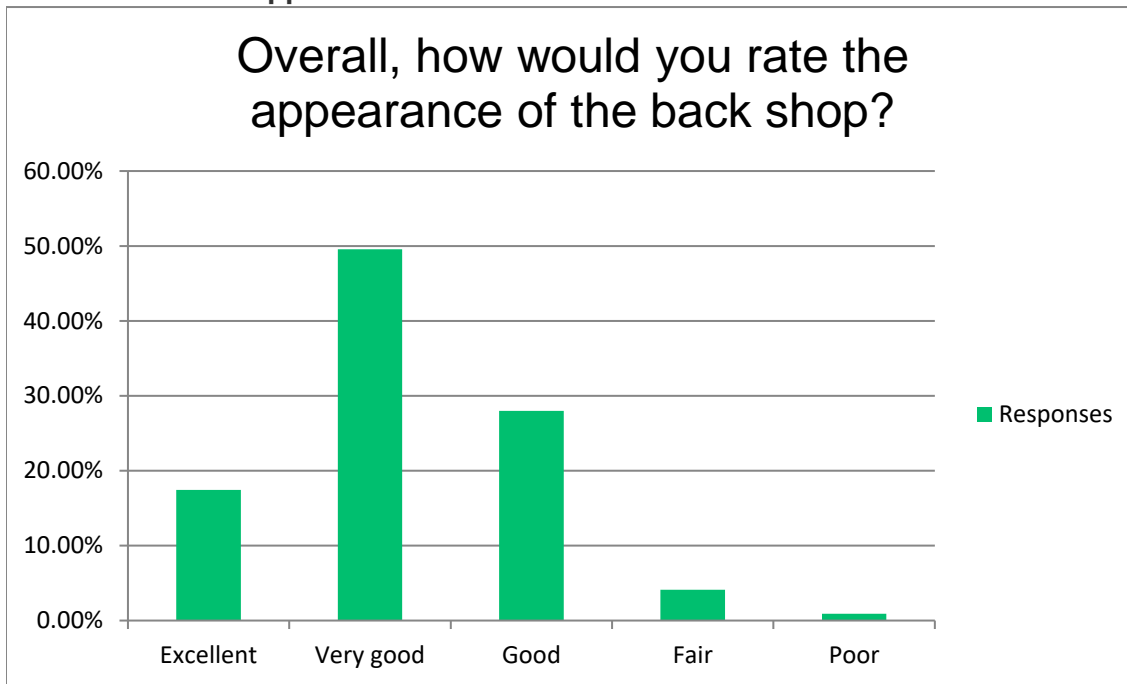
Answer Choices	Responses	
Excellent	17.79%	37
Very good	48.08%	100
Good	23.08%	48
Fair	9.62%	20
Poor	1.44%	3
Answered		208
Skipped		114



Chester Golf Club Membership Survey

Overall, how would you rate the appearance of the back shop?

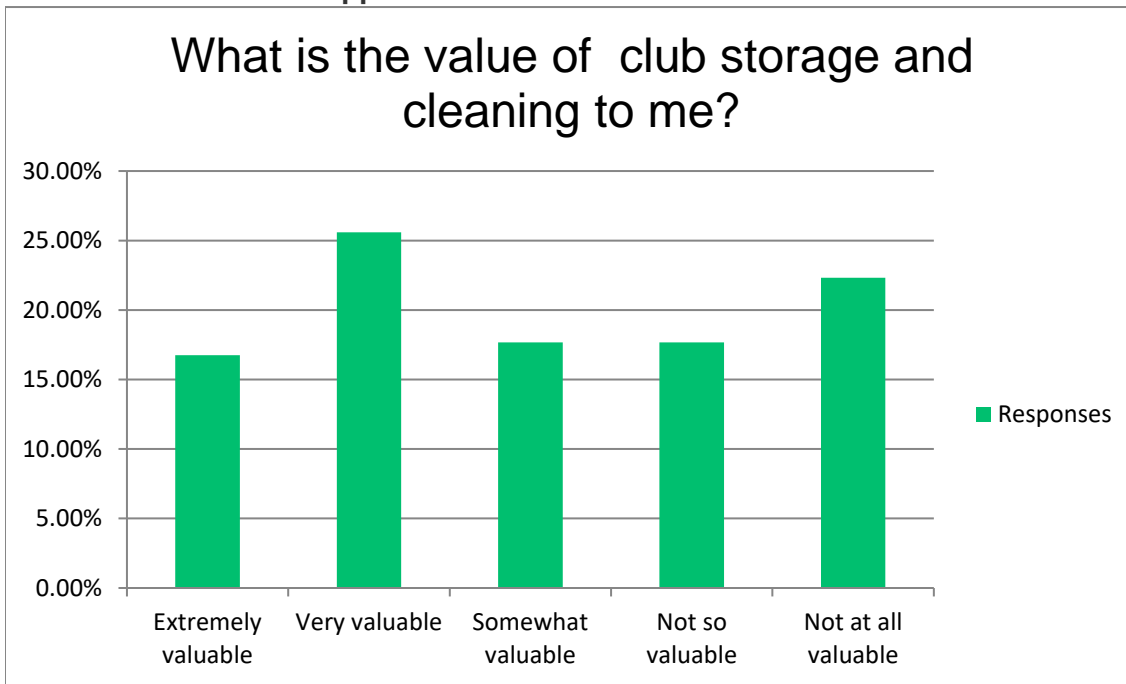
Answer Choices	Responses	
Excellent	17.43%	38
Very good	49.54%	108
Good	27.98%	61
Fair	4.13%	9
Poor	0.92%	2
Answered	218	
Skipped	104	



Chester Golf Club Membership Survey

What is the value of club storage and cleaning to me?

Answer Choices	Responses	
Extremely valuable	16.74%	36
Very valuable	25.58%	55
Somewhat valuable	17.67%	38
Not so valuable	17.67%	38
Not at all valuable	22.33%	48
Answered	215	
Skipped	107	



Chester Golf Club Membership Survey

Overall, how would you rate the quality and friendliness of staff in the back shop?

Answer Choices	Responses	
Excellent	56.00%	126
Very good	36.44%	82
Good	5.78%	13
Fair	1.78%	4
Poor	0.00%	0
Answered		225
Skipped		97



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Chester Golf Club Membership Survey

Do you have any questions or comments about the pro shop or back shop

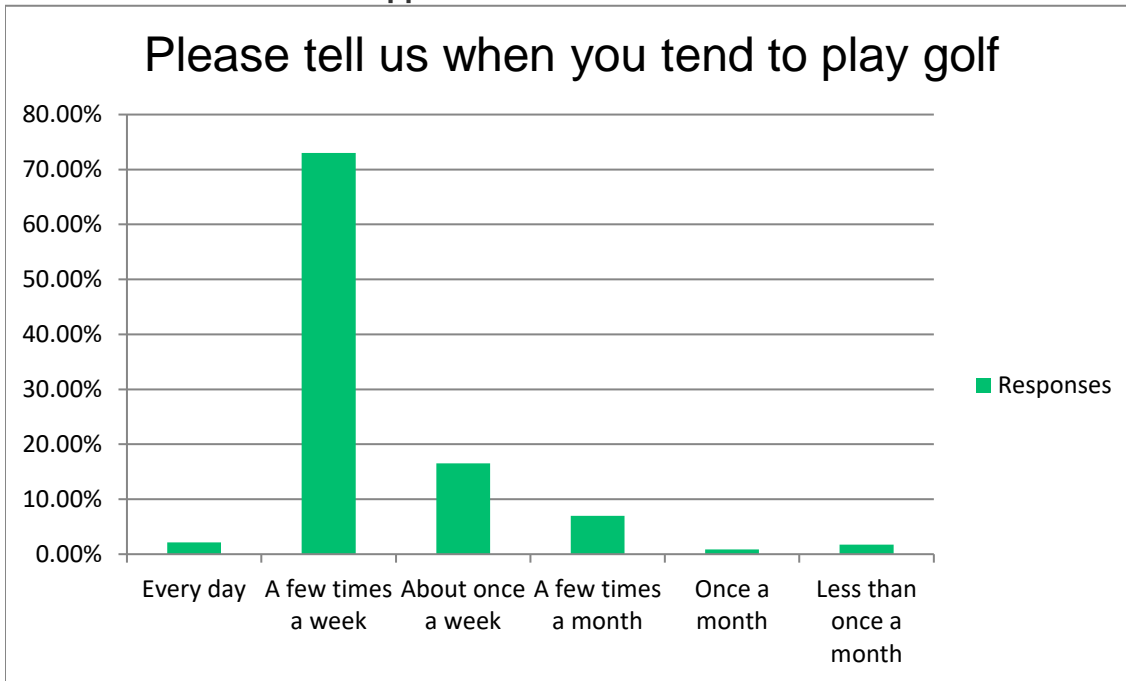
Answered 104

Skipped 218

Chester Golf Club Membership Survey

Please tell us when you tend to play golf

Answer Choices	Responses	
Every day	2.17%	5
A few times a week	73.04%	168
About once a week	16.52%	38
A few times a month	6.96%	16
Once a month	0.87%	2
Less than once a month	1.74%	4
Answered		230
Skipped		92



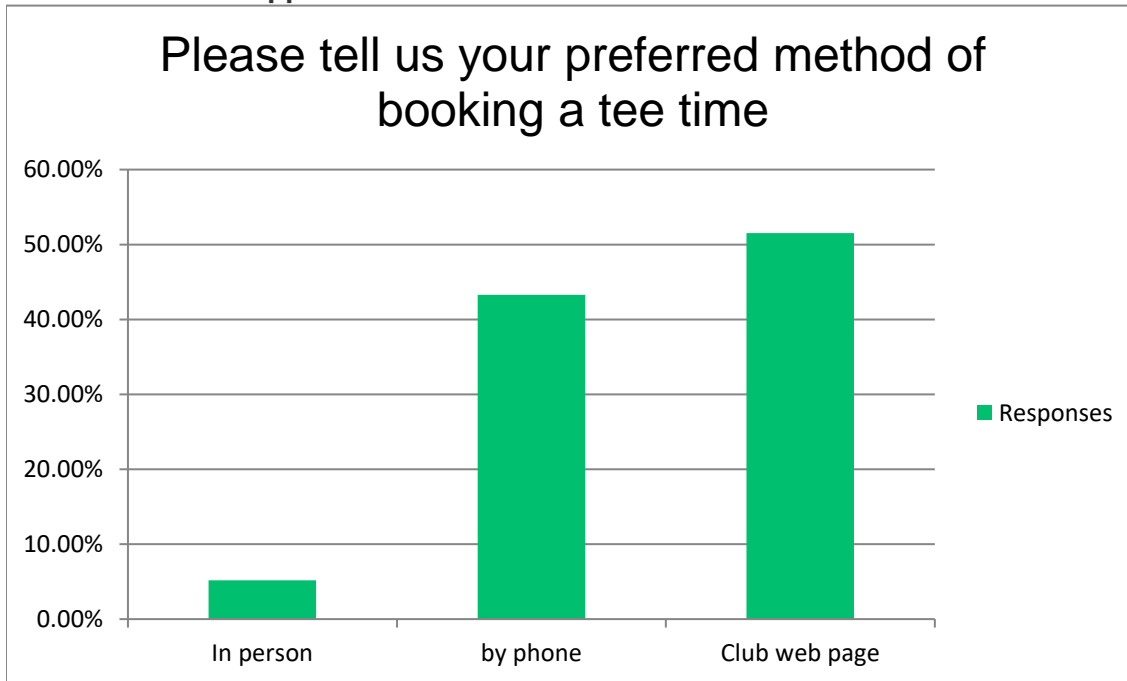
Chester Golf Club Membership Survey
Please tell us what time of day you prefer to play

Answered	218
Skipped	104

Chester Golf Club Membership Survey

Please tell us your preferred method of booking a tee time

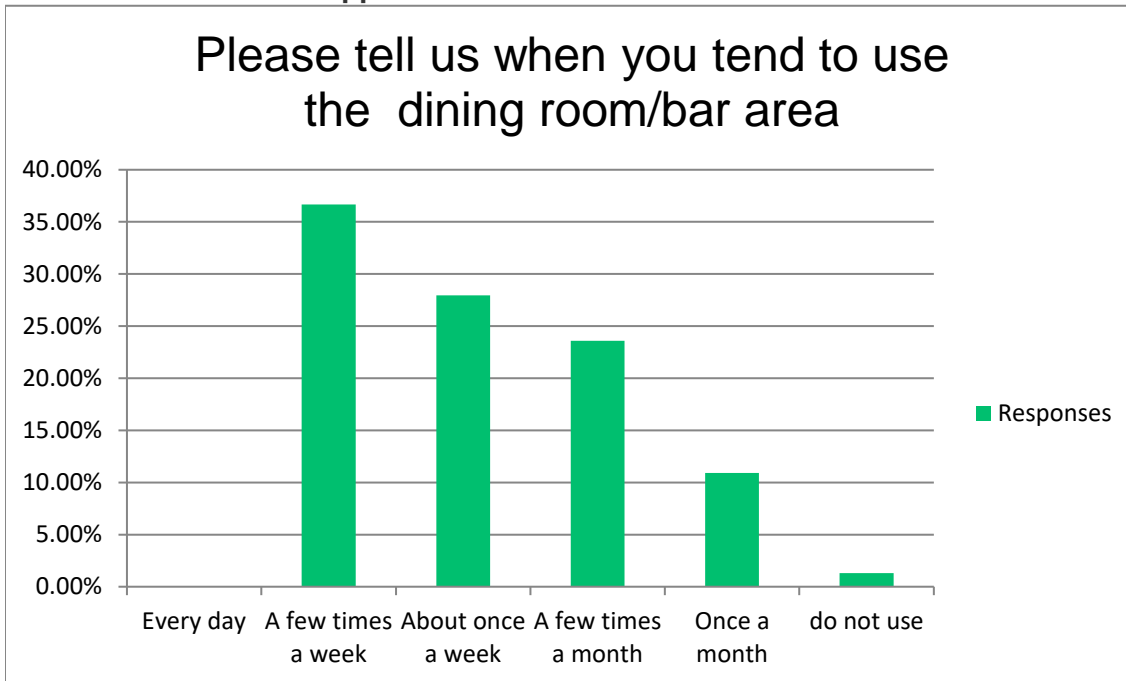
Answer Choices	Responses	
In person	5.19%	12
by phone	43.29%	100
Club web page	51.52%	119
Answered		231
Skipped		91



Chester Golf Club Membership Survey

Please tell us when you tend to use the dining room/bar area

Answer Choices	Responses	
Every day	0.00%	0
A few times a week	36.68%	84
About once a week	27.95%	64
A few times a month	23.58%	54
Once a month	10.92%	25
do not use	1.31%	3
	Answered	229
	Skipped	93



Chester Golf Club Membership Survey

In the next 2 years, I will play golf

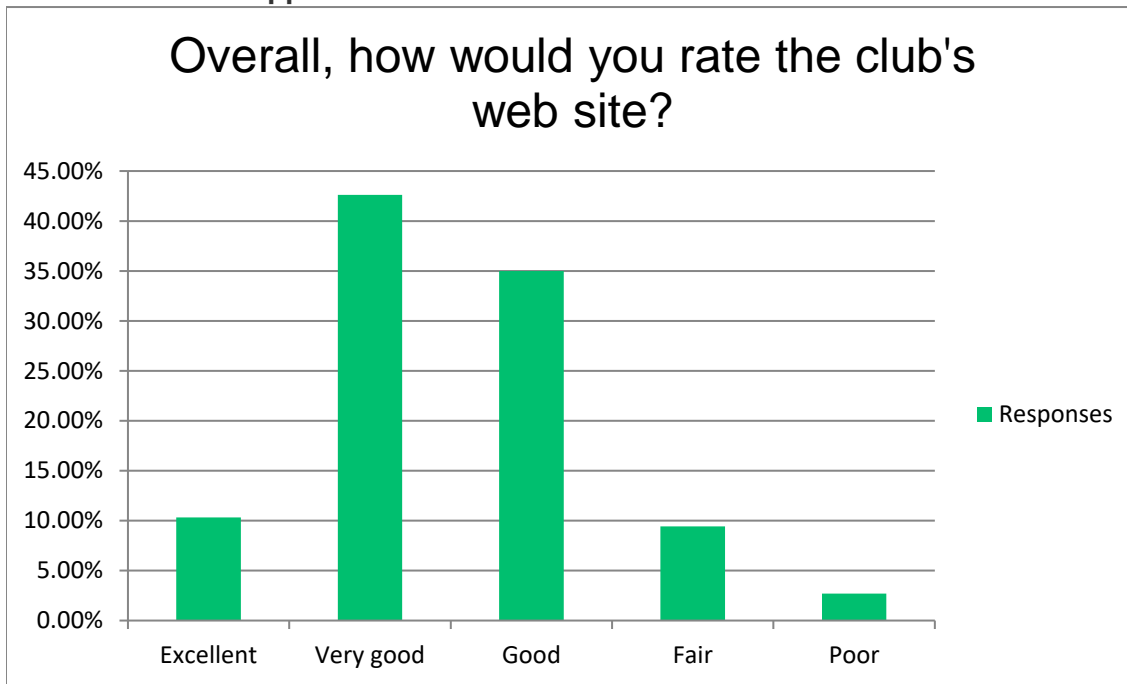
Answer Choices	Responses	
More	34.65%	79
the same as now	64.91%	148
less	0.00%	0
not at all	0.44%	1
Answered		228
Skipped		94



Chester Golf Club Membership Survey

Overall, how would you rate the club's web site?

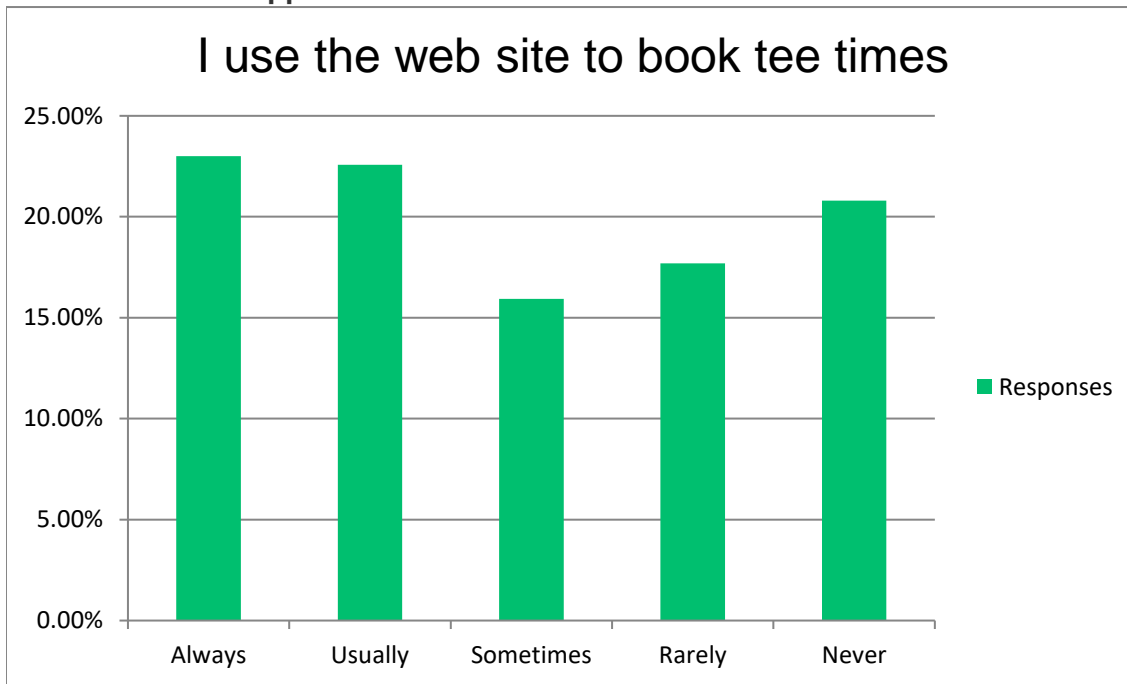
Answer Choices	Responses	
Excellent	10.31%	23
Very good	42.60%	95
Good	34.98%	78
Fair	9.42%	21
Poor	2.69%	6
Answered		223
Skipped		99



Chester Golf Club Membership Survey

I use the web site to book tee times

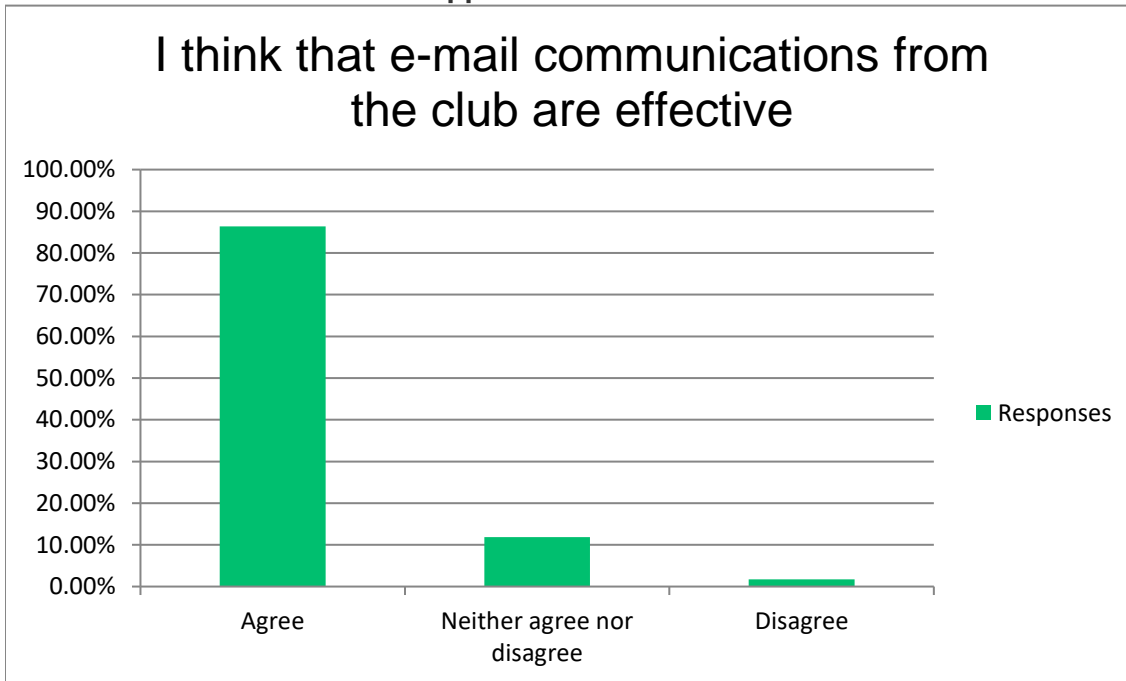
Answer Choices	Responses	
Always	23.01%	52
Usually	22.57%	51
Sometimes	15.93%	36
Rarely	17.70%	40
Never	20.80%	47
Answered		226
Skipped		96



Chester Golf Club Membership Survey

I think that e-mail communications from the club are effective

Answer Choices	Responses	
Agree	86.40%	197
Neither agree nor disagree	11.84%	27
Disagree	1.75%	4
Answered		228
Skipped		94



Chester Golf Club Membership Survey

Are you satisfied with our current tee time booking policy?

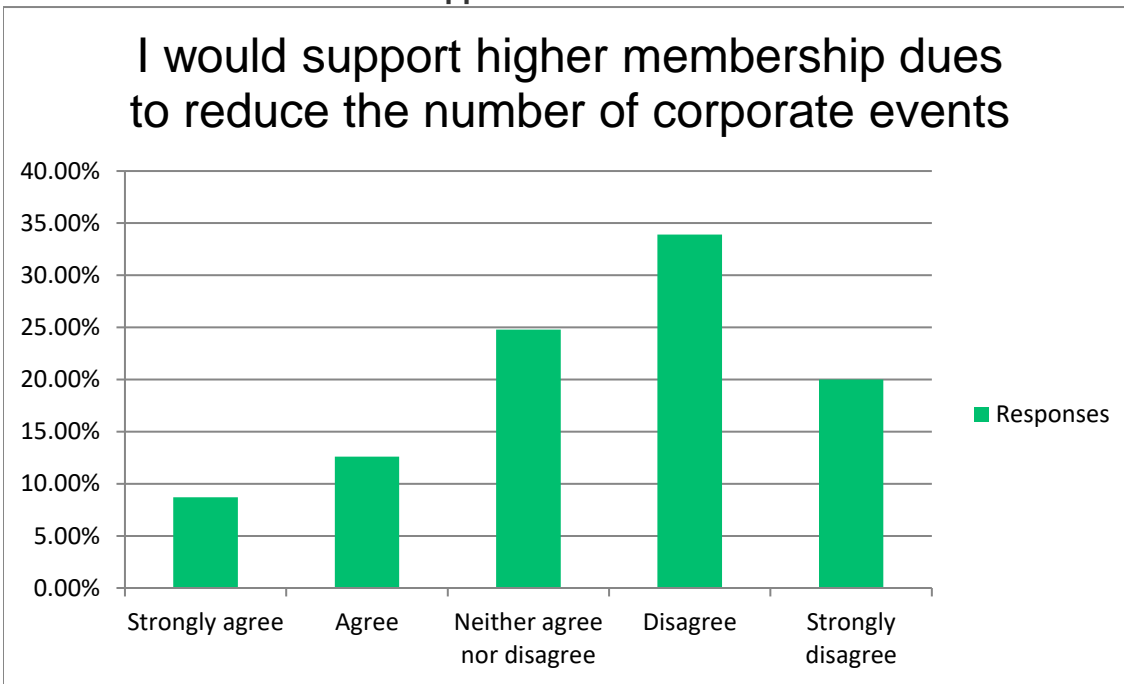
Answer Choices	Responses	
Very satisfied	29.96%	68
Satisfied	53.30%	121
Neither satisfied nor dissatisfied	10.57%	24
Dissatisfied	3.52%	8
Very dissatisfied	2.64%	6
	Answered	227
	Skipped	95



Chester Golf Club Membership Survey

I would support higher membership dues to reduce the number of corporate events

Answer Choices	Responses	
Strongly agree	8.70%	20
Agree	12.61%	29
Neither agree nor disagree	24.78%	57
Disagree	33.91%	78
Strongly disagree	20.00%	46
	Answered	230
	Skipped	92

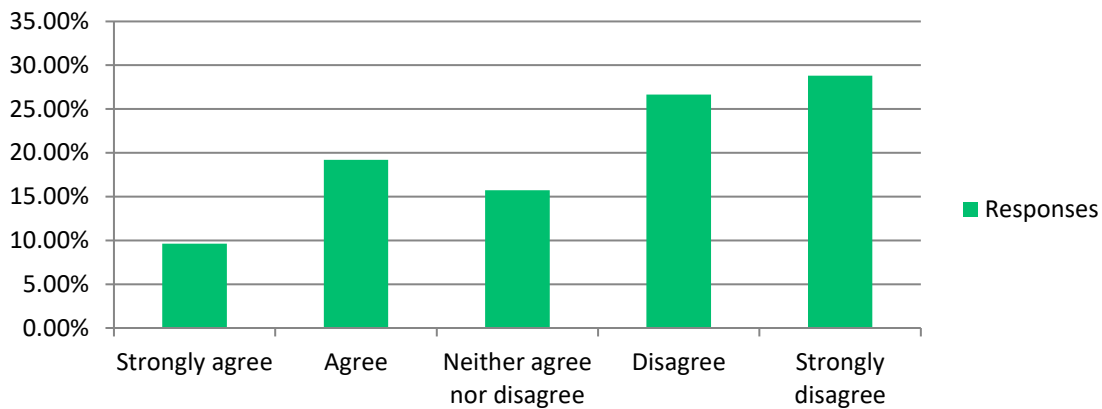


Chester Golf Club Membership Survey

I would support mandatory standing members accounts to promote pro shop and dining room use.

Answer Choices	Responses	
Strongly agree	9.61%	22
Agree	19.21%	44
Neither agree nor disagree	15.72%	36
Disagree	26.64%	61
Strongly disagree	28.82%	66
	Answered	229
	Skipped	93

I would support mandatory standing members accounts to promote pro shop and dining room use. These are accounts you must spend each year.

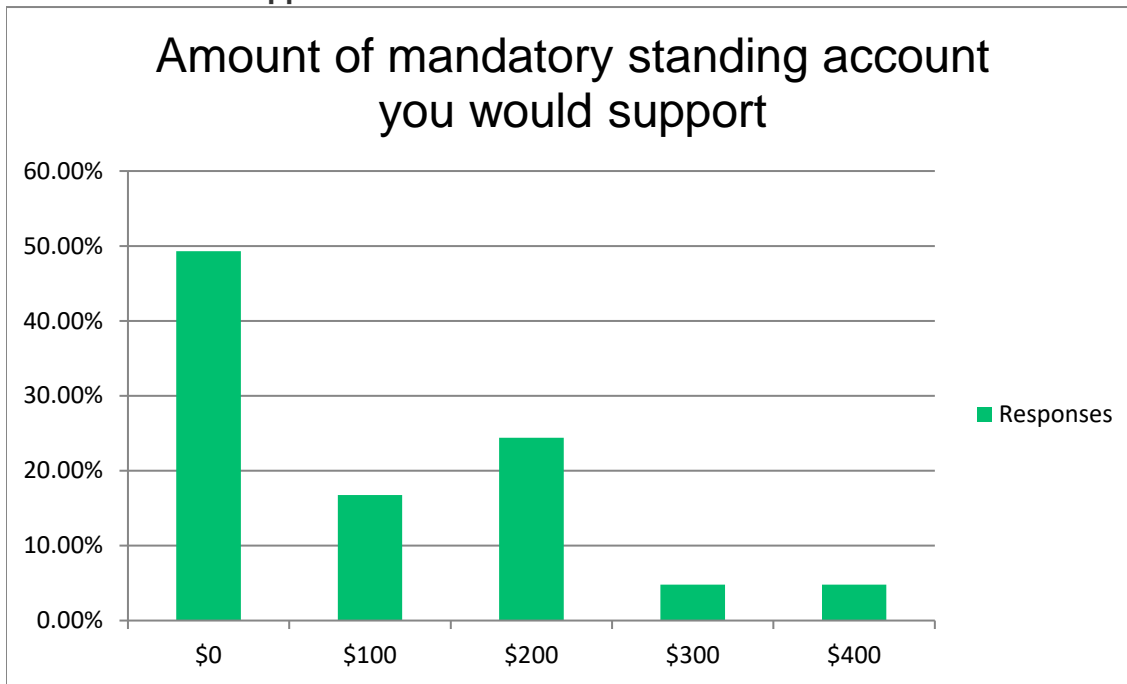


ning room use. These are accounts you must spend each year.

Chester Golf Club Membership Survey

Amount of mandatory standing account you would support

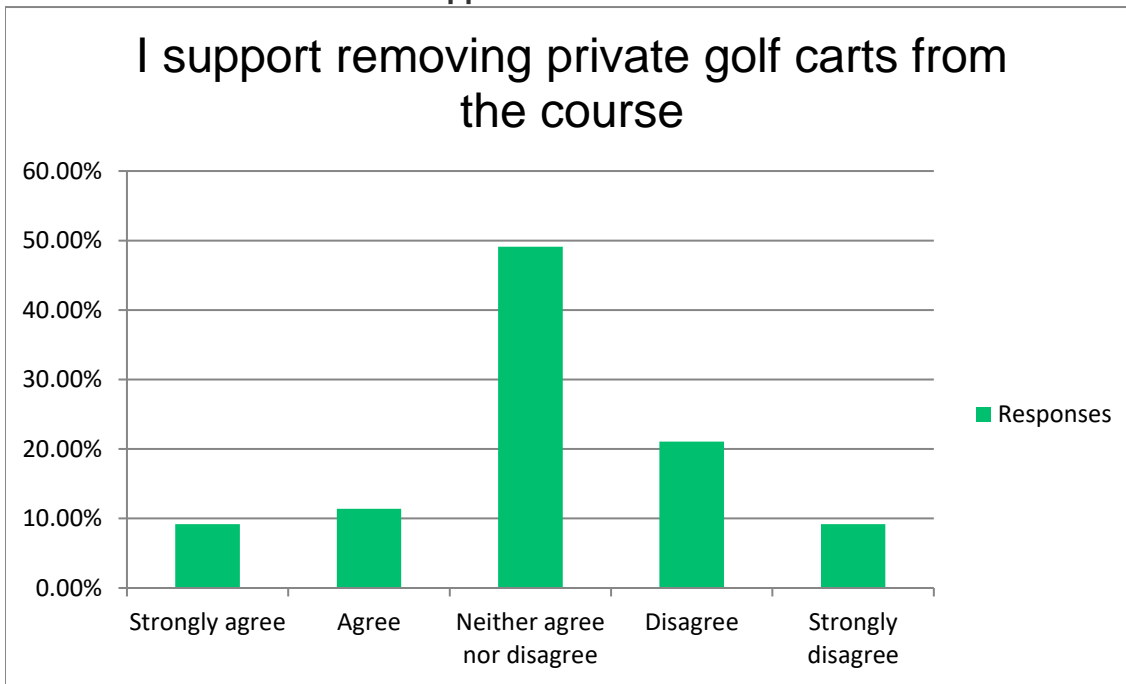
Answer Choices	Responses	
\$0	49.28%	103
\$100	16.75%	35
\$200	24.40%	51
\$300	4.78%	10
\$400	4.78%	10
Answered	209	
Skipped	113	



Chester Golf Club Membership Survey

I support removing private golf carts from the course

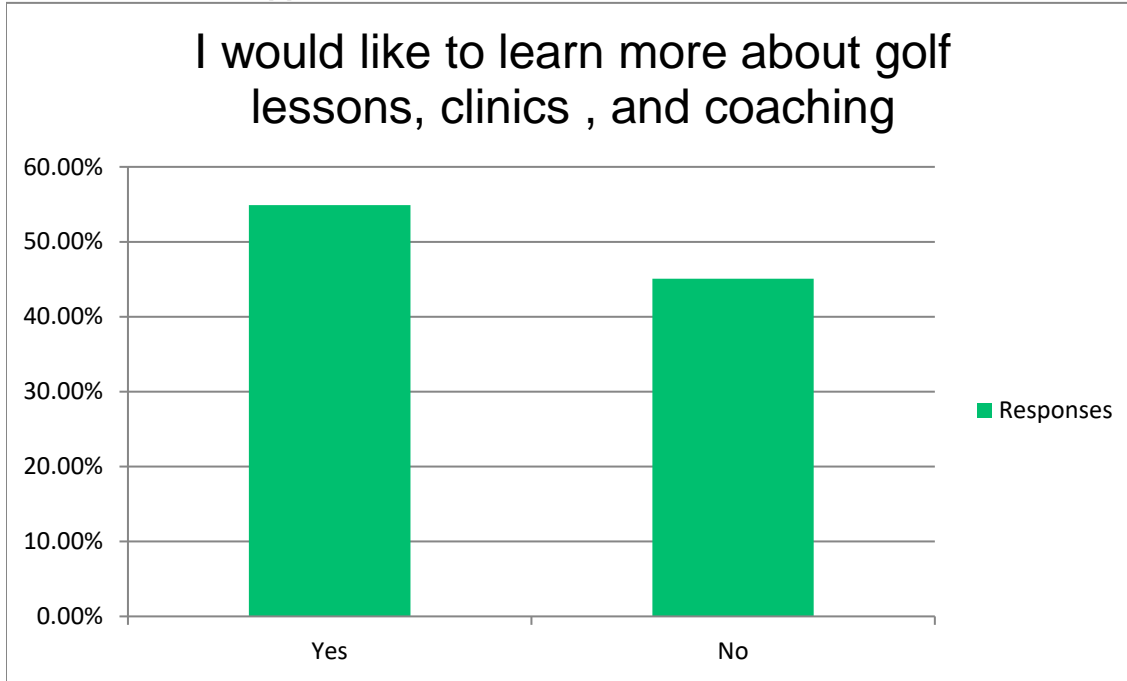
Answer Choices	Responses	
Strongly agree	9.21%	21
Agree	11.40%	26
Neither agree nor disagree	49.12%	112
Disagree	21.05%	48
Strongly disagree	9.21%	21
Answered		228
Skipped		94



Chester Golf Club Membership Survey

I would like to learn more about golf lessons, clinics , and coaching

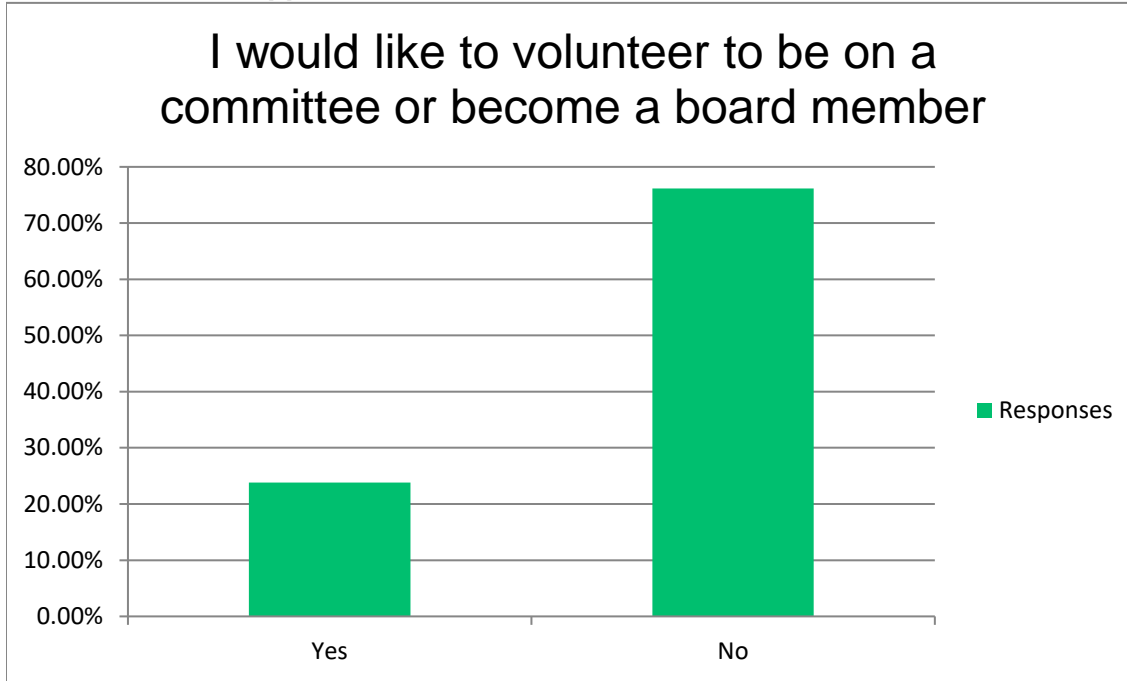
Answer Choices	Responses	
Yes	54.91%	123
No	45.09%	101
Answered		224
Skipped		98



Chester Golf Club Membership Survey

I would like to volunteer to be on a committee or become a board member

Answer Choices	Responses	
Yes	23.83%	51
No	76.17%	163
Answered		214
Skipped		108



Chester Golf Club Membership Survey
The Last Word! Any other question or comment?
Answered 146
Skipped 176