



May 15, 2020

Dear Members,

Further to the communique issued by our Board of Directors on May 14th, we are pleased to share additional information on our Covid-19 Operational Program.

This program has been developed in anticipation of Nova Scotia Golf Clubs being authorized to open on a restricted basis in the near future. While it is difficult to know the conditions under which we will be permitted to operate, there is an abundance of information available from the golf industry, government and health authorities to assist us in introducing a plan.

Like many of you, we are thinking about the upcoming golf season and the effect the COVID-19 pandemic will have on our new golfing reality. We have therefore developed a game plan with the following guiding principles in mind:

- 1) Ensuring the health and well-being of our valued Members, Guests and Employees*
- 2) Strict adherence to the Nova Scotia Chief Medical Officer's directives on golf course operations in our Covid-19 environment once these directives are finalized and communicated*
- 3) Maintaining the financial stability of Chester Golf Club in 2020 and into the future*

Once government announces golf courses are able to open, we may need to adjust our game plan but rest assured, we are ready to respond and we will communicate any changes to our plan as soon as they have been finalized.

The COVID-19 Operational Plan

Course Use and Operations

First and foremost, all rental equipment and stored clubs will be cleaned and disinfected between use; employees will have appropriate personal protection equipment (PPE); and, employees will be required to stay at home if they are unwell or symptomatic.

Match, League Play and Tournaments - All Match, League and Tournament play will be suspended until we can undertake these activities safely and responsibly. The Match Committee has recently indicated that all such events are cancelled up to July 4th.

Operational COVID-19 Plan

Covid-19 Workplace Safety Program

- Education and communication for all employees prior to opening and regularly discussed at monthly employee Health and Safety Committee meetings
- Stringent social distancing protocols
- Required personal protection equipment
- Minimizing the number of on-course maintenance staff at one-time

Pro Shop

- Not fully operational with staff processing tee-time requests and managing power carts, range use, rentals etc. online and by telephone
- Curbside service for product ordered by telephone, or limited customer access
- Green fees players pay online in advance of play
- PPE in Place, Hand Sanitizer etc.
- Locker Room Washrooms Open with Usage and Cleaning Protocols in Place

Tee time Reservations

- Reservations are only to be made through the online booking engine or by telephone – Members who have not created their Chronogolf account can contact the Pro Shop for assistance
- Person to person reservations on the property not permitted
- Non-members must pay in advance through our online booking process

Player Protocols

- Arriving 15-20 minutes prior to tee -time
- Maintain social distancing at all times
- No congregating in parking lot or in the Clubhouse area/patio
- No handshakes before or after round, high fives etc.

Playing Protocols

- Only one player on the tee at a time
- Flag stays in at all times
- No ball washers, rakes, or benches on the course
- No water provided on the course. Players are encouraged to bring their own water

Arrival Club Pickup/Dropoff

- Stored clubs will be organized outside the back-shop area for pickup based on reservations made.
- Once the players round is complete, club to be stored can be dropped-off in a designated area outside the back-shop.

Start times – 12-minute intervals

- 2, 3 or 4 players per tee-time, groups required to stay intact for the entire round
- No matching of twosomes unless known to each other
- No shotguns
- Players will lineup in a designated area respecting social distancing guidelines

Golf Carts

- Reservations must be made and paid for as part of the online booking process OR prearranged by telephone with the Pro Shop
- Single rider only unless the players reside in the same household, including carts privately owned.
- Users must practice social distancing at all times
- Post golf cart return will be in a designated area
- Standard cart washing procedures will be in place; the steering wheel all touch surface areas will be disinfected.
- Member owned power carts will also need to be cleaned and disinfected by the owner.

Starter/Player Assistants

- A Starter will be positioned in the starters building during core hours; in the absence of a Starter, the Pro Shop staff will announce tee-times over the speaker system
- Player Assistants be onsite during core hours (when weather permits) to ensure pace of play and compliance with course usage expectations

Washrooms

- Our on-course washrooms will be open and cleaned/disinfected regularly beyond the normal scheduled cleaning.
- The locker/washrooms in the Clubhouse will be opened and signage will be placed outside each locker area to limit occupancy.

On Course

- No rakes, bunkers will be maintained by maintenance staff
- Putting cup will be set to accommodate a cut down pool noodle allowing the ball to fall in.
- Flags must stay in place
- No ball washers
- No benches
- There will be no water or ice dispenser

Practice Greens

- Practice areas will be open with flags removed, cups upside down
- The number of people at any time restricted to ensure social distancing

Driving Range

- By Appointment with 30 Minute Time Slots;
- Appointments to be made by telephone with the Pro Shop for both the appointment time and payment
- Limited number at one time to Ensure Social Distancing
- Range Balls and baskets will be washed and sanitized

Member-Guest Communication

Signage will be prominently displayed to highlight expectations concerning the rules of play, social distancing etc. These signs will be placed in strategic locations i.e. the first tee and starter areas so our Members and Guests are fully informed.

Once we have approval to open, a mass-email will be issued to our Members/Guests so that there is clarity concerning new procedures and expectations as discussed in this plan.

A guide will be available for golfers that outlines our post COVID-19 play procedures.

The News section of our website will include all COVID-19 Updates

On behalf of the Club Management, we would like all members to know that under these very trying and difficult times we will do our utmost to meet the needs of our members. By working together and following the guidelines and protocols that have been set-out, we will all be able to enjoy the game of golf, and this course and club that we all love so much.

Yours truly

Dave MacMillan
General Manager, Chester Golf Club