



April 2021

Dear Members and Guests

The Chester Golf Club will maintain its COVID-19 Operational Plan going into the 2021 golf season. Further, we will continue to be guided by decisions that are intended to ensure the health and well-being of our Members, Guests and Employees, while adhering to the Nova Scotia Chief Medical Officer's directives on golf course operations.

The COVID-19 Operational Plan

Course Use and Operations

First and foremost, all rental equipment and stored clubs will be cleaned and disinfected between uses; employees will have appropriate personal protection equipment (PPE); and, will be required to stay at home if they are unwell or symptomatic.

Match, League Play and Tournaments

Match and House League schedules have been developed for the 2021 season and the League Chairs and Match Committee will communicate details as they become available. Refer to our website under the Leagues menu for House League schedules and contact information. For Member Events, details are published in the Member Handbook which was distributed to all Members, a copy of which is available on the website – Course/Memberships.

Covid-19 Workplace Safety Program

- All COVID-19 precautions to be reinforced with employees prior to opening
- To be regularly discussed at monthly employee Health and Safety Committee meetings
- Stringent social distancing protocols have been implemented
- Required personal protection equipment will be made available

Pro Shop

- No minimum capacity although social distancing must be respected
- In order to minimize traffic in the Pro Shop, we ask that tee-time requests, power cart rentals, etc. be made online and by telephone
- Curb side service is available for those who wish to order products by telephone
- Green fees players may pay online in advance of play
- Personal Protection Equipment is in place, hand sanitizer available, etc.
- Locker room washroom are open with usage and cleaning protocols in place
- Washroom cleaning logs will be on display
- Backshop area is for employees only - stored equipment, range balls and power carts will be placed outside for Members/Guests in a designated area

Tee time Reservations

- Reservations are only to be made through the online booking engine or by telephone
- Members who have not created their Chronogolf account can contact the Pro Shop for assistance
- In person reservations at the Pro Shop not permitted
- Non-members must pay in advance through our online booking process

Player Protocols

- Arrive 15-20 minutes prior to tee -time
- Maintain social distancing at all times
- No congregating in parking lot or in the Clubhouse area/patio
- No handshakes before or after round, high fives etc.

Playing Protocols

- Flag stays in at all times
- No ball washers, rakes on the course
- No water provided on the course. Players are encouraged to bring their own water

Arrival Club Pickup/Drop-off

- Stored clubs will be organized outside the back-shop area for pickup based on the reservation time.
- Once a players round is complete, clubs to be stored can be dropped-off in a designated area outside the back-shop.

Start times

- 9-minute intervals between tee-times
- 2, 3 or 4 players per tee-time, groups required to stay intact for the entire round
- Players awaiting tee-times must clearly respect all social distancing guidelines.

Golf Carts

- Reservations must be made and paid for as part of the online booking process OR prearranged by telephone with the Pro Shop
- Carts to be returned to the designated area outside the Backshop.
- Standard cart washing procedures will be in place; the steering wheel and all high touch surface areas will be disinfected.
- Member owned power carts will need to be cleaned and disinfected by the owner.

Starter/Player Assistants

- A Starter will be positioned in or near the starter building during core hours; in the absence of a Starter, the Pro Shop staff will announce tee-times over the speaker system
- Player Assistants will be onsite during core hours to provide guidance/directions, ensure pace of play and to ensure compliance with COVID precautions.

Washrooms

- Our washrooms will be open and cleaned/disinfected regularly beyond the normal scheduled cleaning (i.e. twice daily, nightly cleaning and weekly deep clean).
- New touch less faucets have been installed in the Pro Shop and Clubhouse washrooms
- Occupancy limits will be posted all public washrooms

On Course

- Bunkers - No rakes will be present as the bunkers will be maintained by maintenance staff
- Devices will be in place at each hole to prohibit touching of the cup
- Flags must stay in place
- No ball washers
- There will be no water or ice dispenser

Practice Greens

- Practice areas will be open with flags removed, cups upside down
- The number of people at any time will be restricted to ensure social distancing

Driving Range

- Limited number to ensure Social Distancing is maintained
- Range Balls and baskets will be washed and sanitized

Member-Guest Communication

Signage has been prominently displayed to highlight expectations concerning the rules of play, social distancing etc. These signs have been placed in strategic locations i.e. the first tee and starter areas so our Members and Guests are fully informed.

The News section of our website will include all COVID-19 Updates – see NEWS/COVID-19 Updates.

On behalf of the Club Management, we would like all members to know that under these very trying and difficult times we will do our utmost to meet your needs. By working together and following these guidelines and protocols, we will be able to enjoy another wonderful golf season in Chester.

Yours truly

Dave MacMillan
General Manager/Superintendent