

May 14, 2020

Dear Member

We hope that you and your family are well during these interesting and challenging times here in our beautiful Nova Scotia. Our course is looking great and the only thing missing is you!

Your Board of Directors met virtually Tuesday evening with the primary Agenda item being the continued development of our Re-Opening Plan.

The guiding priorities in our Plan development are as follows:

Ensuring the health and well-being of our valued Members, Guests and Employees

Strict adherence to the Nova Scotia Chief Medical Officer's directives on golf course operations in our Covid-19 environment once these directives are finalized and communicated

Maintaining the financial stability of Chester Golf Club in 2020 and into the future

We continue to be actively involved with the various golf industry associations currently engaged in discussions with our Nova Scotia Chief Medical Officer. It is our hope that the golf industry in Nova Scotia including Chester Golf Club will be given two weeks advance notice of when we can open and be provided the specific Covid-19 operational protocol requirements.

In advance of this notice we will implement procedures and adjust as required once the specific Chief Medical Officer's golf course operation protocols are finalized. Examples of these procedures are as follows:

## **Covid-19 Workplace Safety Program**

- -Education and Communication to All Employees
- -Stringent Social Distancing
- -Required Personal Protection Equipment, In Process of Being Acquired
- -Minimizing Number of On- Course Maintenance Staff at One Time, Staggered Shifts

### **Pro Shop**

- -Not Fully Operational with Staff Processing Tee Time Requests Online and By Phone
- -Curbside Service for Product Orders by Phone
- -Green Fees Players Pay Online in Advance of Play
- -PPE in Place, Hand Sanitizer Etc.
- -Locker Room Washrooms Open with Usage and Cleaning Protocols in Place

# **Player Protocols**

- -Arriving 15-20 Minutes Prior to Tee Time
- -Maintain Social Distancing at all Times
- -No Congregating in Parking Lot
- -No Handshakes Before or After Round
- -No High Fives

#### **Playing Protocols**

- -Only One Player on the Tee at a Time
- -Flag Stays in at all Times
- -No Ball Washers, or Benches on the Course
- -No Water Provided on the Course

## **Back Shop Examples**

- -Power Cart and Pull Cart Sanitization and Staging Area
- -Club Storage & Cleaning Dependent on Chief Medical Officer Directives

#### **Practice Greens**

- -Open with Flags Removed, Cups Upside Down
- -Number of People at Any Time Restricted to Ensure Social Distancing

#### **Driving Range**

- -By Appointment with 30 Minute Time Slot
- -Limited Number at One Time to Ensure Social Distancing
- -Range Balls and baskets Washed and Sanitized

Given the wetness of the Driving Range, Necessity to Install Netting and Current Minimal Staff Levels, our Driving Range will open when our Course Re-Opens

#### **Clubhouse Restaurant**

Remain Closed and once Chief Medical Officer's Directives specific to foodservice operations are finalized, we will assess our operation separately and prepare a go forward plan.

A more detailed listing of our Covid-19 Operational Program will be available on our Club Website in the near future.

In these uncertain times it is difficult to finalize a complete Chester Golf course Re-Opening Plan with a high degree of certainty. However, we are poised to react, adjust and implement our final Operational Program the moment we receive the Chief Medical Officer's Covid-19 golf course operation directives.

Your Board is meeting again virtually on May 26<sup>th</sup> and trust we will have updated and then current information to advance our Course re-opening plan.

We thank you for your continued patience and cooperation. As always, if you have any questions please contact us by Email: <a href="mailto:inquire@chestergolfclub.ca">inquire@chestergolfclub.ca</a>

Continue to Be Safe!

Chester Golf Club Board of Directors