



April 12, 2021

Welcome back to the Chester Golf Club

We are excited to announce that Chester Golf Club will be officially opening this coming **Thursday, April 15th** with the first tee-time being at 10:00AM. Also, the Clubhouse is tentatively scheduled to open on **Friday, April 30th**.

Our online booking and Pro Shop phone line will be starting on **Monday, April 12th at 12:00 noon**. If you decide to book by phone on Monday, in order to manage all incoming calls we will only book one tee-time one time per caller, any additional reservations need to be made online. **On Tuesday, April 13th the online system and phones will open at 8:00AM**. Tee times for the month of April will begin at 8:00AM.

Please note that we are still in a global pandemic, we ask that you arrive no earlier than 15 minutes prior to your scheduled tee time, and that all tee time reservations are made by telephone, or online. Our practice facility (driving range) will remain closed due to wetness however the putting and chipping greens will be open for practice. You do not need to book a time for practice, however, please be aware of social distancing.

Prior to arriving, please familiarize yourself with our COVID-19 Operational Plan which you can view on our website (www.chestergolfclub.ca), the plan contains details on all of the precautionary measures that have been introduced in order to ensure the safety our Members, Guests and our Employees. A link to this document is also included later in this email (see below).

The Back Shop area will be open, you can drop your clubs off with Bruce if you have seasonal storage and power carts will be available to start the season, providing conditions allow. The course wintered very well, however there are still some trouble spots, so we need your help in avoiding these areas.

The on course protocols introduced in 2020 will remain in place this season (i.e. flag stays in at all times, no ball washers, no rakes on the course, no water provided on the course etc.), the details are fully outlined in our COVID Operational Plan.

Keeping everyone safe is one of our biggest priorities this season, as is managing what will no doubt be a very busy golf season. In addition to our COVID precautions on course, we are implementing changes designed to alleviate some of the tee-sheet pressures we observed last season. The changes include the following:

- ✓ During the month of May, we are opening the tee sheets thirty minutes earlier.



- ✓ Our tee-time intervals are being reduced to nine-minutes on a trial basis to increase the number of rounds available per hour.
- ✓ We are modifying our telephone system to better manage incoming calls.
- ✓ Due to the popularity of golf brought on by the pandemic, we have decided to discontinue the sale of the discounted 40-pack green fee coupons for 2021, although we will continue offering the very popular 10-packs.
- ✓ At our request, Chronogolf will improve the online booking process by allowing additional time for users to complete their reservation so it cannot be taken by another user. More details will be shared with you as they become available.

We thank you in advance for your patience and understanding as we continue to navigate through this Pandemic, and we will do our utmost to ensure you have an enjoyable experience here at the Chester Golf Club.

If you have any questions or concerns, please contact the Pro Shop staff (902) 275-4543 or send an email to the Club email account inquire@chestergolfclub.ca.

Looking forward to seeing you teeing up in 2021!

The Management,

Chester Golf Club

COVID OPERATIONAL PLAN <https://www.chestergolfclub.ca/wp-content/uploads/2021/03/COVID-Operational-Plan-2021.pdf>