

PRESIDENTS REPORT
ANNUAL GENERAL MEETING 2022

Greetings Fellow Members,

Since our AGM last year, a lot of change has occurred. While we are still in the midst of the COVID Pandemic there are all kinds of signs that suggest that things are drastically different than the restrictions we've had the past two years. We saw a significant increase in the interest of golf from both members and guests. There are a number of questions we still have as a Board that remain unanswered. One such question is: "Is this a resurgence or a blip in the trends of the golfing industry?" Thankfully not only have we weathered and continue to weather the impacts of COVID well at CGC we now have some key people in place both in Management and around the Board table to help us navigate the future.

You will notice from the reports that we have continued as a Board with a general theme of investigation. We have sought a number of 3rd parties to help guide us to answering some questions that are key to any organization. We have been looking backwards and coming back to a central tenet of why we formed in the first place and how we've benefited from this tremendous gift we now realize as the Chester Golf Club. We've been doing a lot of assessment of what we currently have in place and trying to get a grip on the needs we see today and in the near future. Some of this work has been spearheaded by Long Range Planning and their assessment of our infrastructure (buildings and property). We anticipate having to renew, refurbish, and maybe even renovate in the not too distant future and so planning for investment is a key piece of the puzzle. Speaking of investing, we like many other organizations and businesses realize that investing in the employees of CGC is going to be a key moving forward. The buzzword in many sectors is retention. We feel a sense of responsibility to invest in these capable and competent people as we remain a significant employer in our area. You will read in the reports that there is not only a call for investment from us as members but there will be moments of engagement for you as we collectively look back and look forward together.

One other area of investigation flows from our restructuring process initiated last year. An area identified by our 3rd party as a next step was governance. We intend to answer some questions like "Who are we as a Board?" and "What model of governance makes sense to us?" The hope is that this will bring clarity not only to ourselves, but also to you and additionally to management. The Board struck an Ad Hoc committee that is called the Governance committee and they will help guide us through a process that will impact the next Board and its officers.

As this is my last AGM as President I have a number of thank yous. The first is to my fellow Executive. It has been a pleasure serving alongside you and I've valued your collective wisdom and support. The second is to the rest of the Board and Trustees. Although we do not always all agree and there have been moments of conflict, I can

honestly say that every Board member desires that our Club not only survives but thrives. Their passion for this place and the people is what has connected us as your Board. If you as a reader have a similar passion or shared desire for our club to improve we'd welcome you to consider joining a committee and then maybe even the Board. Another thank you goes to all the folks that make golfing happen at our Club. From Alex as the General manger, to the person who makes my favourite breakfast sandwich when I get to the turn, to the person who cleans my clubs prior to putting them in storage, to the person who tightly mows that bail out area just to the left of 16 green...THANK YOU! Every hand and effort to make the Club look great, run smoothly, and help provide refreshment during or after the round is something I'm thankful for. Thank you for representing us well, for your friendly and professional service, and having the same pride in this place as we do as members. Finally, thank you to the members of our club. We have heard you and continue to hear from you on what your expectations are and where we can improve. Please continue to talk to us about the big picture things and continue to give feedback to the Management about the day-to-day things. All of this feedback is helpful and makes the life of a volunteer like myself easier as we navigate the direction forward.

It has been a pleasure to serve you all in this way. I had been a member for 23 years when I had been asked to serve a position on the Board. I said to myself that it was the first time I had been asked to give back to a place dear to my heart and that has given so much to me. Even in the ups and downs I hope I have served you well and at the same time I share that I have great optimism that the Board remains in good hands, because they are members like you and me who care for this place and its people.

Respectfully Submitted,

Rev. Joe Green
President of Chester Golf Club